

## **LTA Public Transport Exhibition Panels**

LTA's Public Transport Group has developed a set of exhibition panels to promote safe, secure and pleasant travelling experiences by encouraging commuters to become SMART (Secure and safe travel, Mindful commuting, Alert and aware, Respectful to all, Travel Safe) Commuter.

One set of exhibition panels (comprising four double-sided panels) is available for booking on a first-come-first-serve basis. The panels feature interactive elements, including a quiz accessible via QR code. Participants can win collaterals (while stocks last) by answering all questions correctly. More information about the panels can be found in Annex A.

2. Please refer to Annex B for the template to request panels deployment.
3. Please also refer to the following for FAQs on panels deployment. If you have further enquiries, please contact: Mr Steven Sung ([steven\\_sung@lta.gov.sg](mailto:steven_sung@lta.gov.sg)), Ms Belinda Chong ([Belinda\\_chong@lta.gov.sg](mailto:Belinda_chong@lta.gov.sg)) and Mr Justin Tan ([Justin\\_CL\\_TAN@lta.gov.sg](mailto:Justin_CL_TAN@lta.gov.sg)).

<b>Physical dimensions (mm)</b>
<b>Panel 1 – 4:</b> 2.2m (Height) x 1.2m (Width) x 0.5m (Depth)

<b>Contents</b>	
Panel 1A & 1B	How to create a pleasant travelling journey for everyone?
Panel 2A & 2B	How can you ensure your safety while travelling on Public Transport?
Panel 3A & 3B	Reasons why Public Transport are potential target for attacks + What to do if you see something suspicious?
Panel 4A & 4B	How to respond during an attack at Public Transport?

<b>FAQs</b>
<p><b>Q: What is the maximum duration that panels can be deployed for?</b></p> <p>A: The panels could be deployed for 14 days. All requests will be assessed on a case-by-case basis and we will try our best to meet the requestors' proposed duration whenever possible. The panels may be deployed for shorter durations per location to accommodate more requests during peak period (i.e. National Day or Total Defence Day). We appreciate your understanding on this.</p>

**Q: How should the panels be arranged?**

A: The panels should be arranged in order of the panel numbers reflected in Annex B (refer to reference image below). We will take care of the panel arrangement and setup process, so no involvement is required from schools.



Panel (How to create a pleasant travelling journey for everyone?)

**Hi Everyone, I'm Vic. Today I will be sharing with you how we can create a pleasant, safe and secure travel experience for everyone.**



## CARING COMMUTE FOR YOU AND ME

**What can we do if we spot these yellow cards?**

Ask if he/she needs a seat and offer yours with a smile!



Ask where the commuter is going to. Alert them when the train/bus is approaching the stop.



Make space and alert the bus captain or station staff if needed.



Read the note at the back of card and lend a hand.



**Easy ways to show you care**



**Be Considerate on Your Ride!**  
Whether you're taking a bus or train, kindness matters!  
**Small actions = Big difference**  
Help people young and old!  
Respect, be patient and show care to all.



1A

## Join the Caring Commuter Champion programme




SCAN TO JOIN NOW!

- Free online course to learn how to help different commuters.
- Volunteer and put your care into action!

**Try the 3A Super Skills!**

**ASSESS** – Look out for commuters who may need help:

- People using walking sticks or wheelchairs
- Those looking confused or unsteady
- Wearing the Helping Hand card

**ASK** – A friendly “Would you like some help?” can make their day!

**ASSIST** – Offer help kindly and appropriately.

**Read on next to know how to travel safely on public transport.**



1B

Panel (How can you ensure your safety while travelling on Public Transport?)



2B



2A

Panel 3 (Reasons why Public Transport are potential target for attacks + What to do if you see something suspicious?)

**Do you know why public transport systems are potential targets for attacks?**

This is because **they are open and easily accessible**. But **You can play a part** to keep our public transport system **safe** by **SEE SOMETHING SAY SOMETHING!**

**1** The first explosion ripped through a subway train travelling between Liverpool Street Station and Aldgate in central London.

**2** The second explosion occurred on a double-decker city bus at Tavistock Place. Its roof was ripped off like 'a can of sardines'.

The tragedy on 7 July 2005 in London targeted trains and buses. It killed around 52 people and injured over 700. This incident underscores the vulnerability of open, accessible transport system like ours. Security is everyone's responsibility. Every person using public transport can help by staying alert, watching for unusual behaviour or items left behind, and reporting anything suspicious.

LEEDS  
LUTON  
GREATER LONDON  
KING CROSS STATION  
RUSSELL SQUARE  
LIVERPOOL ST. STATION  
ALDGATE  
PADDINGTON STATION  
CENTRAL LONDON  
BOMB ATTACK  
UNDERGROUND STATION  
CIRCLE LINE  
PICCADILLY LINE  
MAINLINE TRAIN

SG BUS

3A

**How can you play a part?**

**SEE SOMETHING SAY SOMETHING FOR A SAFER JOURNEY**

Look out for anything that is **Abnormal, Irregular, Strange or Unusual (A.I.S.U.)**.

- **Persons who look nervous, wear overly bulky attire, take notes/photos/videos of security features** (e.g. CCTV cameras), **ask strange questions** (e.g. patrolling schedule of security officers).
- **Suspicious items** (unattended, give off unusual smell, wire sticking out).

**What should you do if you see something suspicious?**

If you **SEE SOMETHING** suspicious, **SAY SOMETHING** by reporting it to:

1. Station staff or **call 999** immediately. Use **T.E.L.L!**
  - **Total** number of people involved
  - **Equipment/weapon** being carried or description of items
  - **Look** of persons and their activity
  - **Location** and time of activity
2. If it is unsafe to do so, **report via** SGSecure App or SMS to 70999.

Vigilance isn't about suspicion— it's about awareness: See Something, Say Something. Together, we are the eyes and ears that help keep our journeys safe.

3B

Panel 4 (How to respond during an attack at Public Transport?)

**Do you know what to do during a terrorist attack?**

**RUN** away from danger. Consider safest route, insist others to leave with you and leave your belongings behind.

**HIDE** if you cannot run. Hide and stay out of sight, place heavy objects such as tables behind doors to prevent access by attackers. Be quiet and switch your mobile phone to silent mode.

**TELL** when it is safe. Call police at 999 or SMS 70999 if you cannot talk. Provide details on your location and the attackers. Use SGSecure App to share more information such as photos or videos.

**Do you know what to do in an emergency in trains?**

SCAN TO KNOW MORE!

4A

**Now we have come to the end! Scan this QR Code to participate in the quiz to win some prizes (while stocks last).**

To learn more about the SGSecure movement, please scan the QR Code.

To learn more about Public Transport Security, please scan the QR Code.

Land Transport Authority  
We Keep Your World Moving

SGSECURE  
THE WAY TO SAFETY BEGINS

SINGAPORE POLICE FORCE  
SAFEGUARDING EVERY DAY

Go-Ahead Singapore

SBS Transit

SMRT CORPORATION

TOWHER TRANSIT

SG BUS

4B

### **Deployment of LTA Project SMART Panels**

Please complete the table below and send to the following personnel at least **7** working days before the deployment.

Mr Steven Sung ([steven\\_sung@lta.gov.sg](mailto:steven_sung@lta.gov.sg))

Ms Belinda Chong ([Belinda\\_chong@lta.gov.sg](mailto:Belinda_chong@lta.gov.sg))

In your email, please also copy Mr Justin Tan ([Justin\\_CL\\_TAN@lta.gov.sg](mailto:Justin_CL_TAN@lta.gov.sg)) and Ms Joyce Teo ([joyce\\_teo@lta.gov.sg](mailto:joyce_teo@lta.gov.sg)).

<b>Set-up details</b>	
<b>Date of event (2 weeks)</b>	<i>DDMMYY to DDMMYY</i>
<b>Set-up date (Weekday)</b>	<i>DDMMYY</i>
<b>Set-up time (within working hours)</b>	<i>(E.g. Any time between 8 am to 1pm)</i>
<b>Venue</b>	
<b>Security form (For vendor to gain access into the site) [<i>if required</i>]</b>	<i>(Please attach security clearance form)</i>
<b>Floor plan / Image (Showing where the exhibits are placed)</b>	<i>(Please attach floor plan)</i>
<b>Contact person and number</b>	<a href="mailto:John_doe@gmail.com">John_doe@gmail.com</a> ; HP: 9876 4321
<b>Dismantle details</b>	
<b>Dismantle date (Weekday)</b>	<i>DDMMYY</i>
<b>Dismantle time (within working hours)</b>	<i>(E.g. 2pm)</i>
<b>Contact person and number (if different from above)</b>	<i>(E.g. As above. Else please provide the name and contact number.)</i>
<b>POC for Prize dissemination &amp; collection from LTA</b>	
<b>Contact person</b>	
<b>Contact number</b>	

<b>Work Email</b>	
<b>Designation in Organisation</b>	

Note: If students do not have any mobile devices to participate in the quiz, physical copies of the quiz will need to be given to the students by the school.