



COMMIT LEARNING
SCHOOL HOUSE

Frequently Asked Questions on Student Care Centre (SCC) @ Red Swastika School

1. Who is the operator of the Student Care Centre (SCC) in Red Swastika School?

Commit Learning SchoolHouse (CLS) has been appointed to be the SCC operator in Red Swastika School. CLS strives to be a safe and conducive environment for your child's/ward's holistic development as well as a place to rest after school hours.

2. What are the opening hours of the Student Care Centre (SCC)?

During school term:	Monday to Fridays:	1.00pm – 7.00p.m
During school holidays:	Monday to Fridays:	7.30am – 7.00p.m
Saturdays, Sunday and Public Holidays:		Closed

3. Will the Student Care Centre (SCC) still be opened when the students do not have to attend school during term time?

SCC will continue to operate from 7.30am – 7.00p.m on such days.

The following are some examples: School holiday after Youth Day, School holiday after National Day, Teachers' Day, Children's Day, PSLE Oral Exams, PSLE Listening Comprehension and School Admin Day. More details will be shared with parents/guardians.

4. How do I apply and register for a place in the Student Care Centre (SCC)?

Interested parents/guardians are invited to apply online using the web link at <https://go.gov.sg/student-care-application-form>. The school will collate the SCC application forms and select each student based on his/her student care needs. All applicants will be informed of the outcome of their SCC applications by the school. Successful applicants will then be informed with details by Commit Learning SchoolHouse (CLS) to complete the SCC registration and collection of payment via online.

5. What are the Student Care Centre (SCC) fees?

The Student Care Centre (SCC) fees are as stipulated below:

- One time registration fee: \$30
- Monthly SCC fee: \$230;
- SCC T-shirt: \$10;
- SCC Shorts/Skorts: \$15; and
- School Holiday/School Closure surcharge*: \$6.

*(School Holiday/School Closure surcharge will apply for all students who require Student Care Centre (SCC) services on days due to school closure on normal school days and during the school holidays, regardless of the time of attendance.)

- One month deposit fee**: \$230

** (Please note that a minimum of one-month Written notice of withdrawal must be given to the Commit Learning SchoolHouse Pte Ltd and the deposit paid will then be refundable to offset the last month's fee.)

6. What is the subsidy available for the Student Care Centre (SCC)?

Ministry of Social and Family Development (MSF) SCC Subsidy

(MSF) SCC Subsidy Criteria:

- Both you and your spouse are working at least 56 hours per month*;
- Your total gross monthly household income is \$4,500 or less, or your total gross monthly household per capita income is \$1,125 or less;
- Your child is 7-14 years of age;
- Your child attends a registered Student Care Centre; and

- Your child is a Singapore Citizen or Permanent Resident (at least one immediate family member in the same household must be a Singapore Citizen).

***If either parent/legal guardian is not working at least 56 hours per month, he or she needs to have valid reasons with documentary proof. Valid reasons can include looking for work, medical leave, incarceration, being a certified full-time caregiver for a dependent, etc.**

Subsidy Amount: A one-off Start-Up Grant of up to \$400 per child is given. The grant can be used to pay for the initial costs such as deposit, registration fee, uniforms and insurance. A maximum subsidy (98% of the SCC fee) or \$290 will be provided for the successful applicants.

7. Who are the staff at the Student Care Centre (SCC)?

There will be an appointed CLS Centre Supervisor to oversee a team of programme staff who will supervise students in their homework and conduct character development lessons, outdoor games and other scheduled enrichment activities. The ratio for supervision is 1 adult to 20 students.

8. Who is the caterer for the Student Care Centre (SCC) meals?

Both SATS and SAMSUI Kitchen cater the SCC meals. These two major catering companies are registered under the government authorities. They follow strictly to the guidelines and regulations set by the Health Promotion Board and National Environment Agency. They also provide the options of Halal and Vegetarian meals.

9. Where will the Student Care Centre (SCC) meals be eaten?

Both lunch and afternoon snacks will be served in the SCC. It will not be at the school canteen.

10. Are the students required to wear the CLS attire at the Student Care Centre (SCC)?

Students will only change out of their school uniforms into the CLS attire if they do not have any further school activities after lunch. This will save time and allow for those who need to attend after school classes or CCAs to eat lunch and leave without delay. Students may wipe themselves down before changing into their clean SCC attire.

11. Will there be a nap time in the Student Care Centre (SCC)?

There will be a stipulated nap time of approximately 1 hour for lower primary students. Students are required to bring their individual sleeping mats. The sleeping mats will be stored in the SCC. Parents/Guardians are advised to bring it back regularly for cleaning purposes.

12. How can I communicate with or give feedback on the Student Care Centre (SCC) staff and services?

You may call the SCC centre phone (During SCC opening hours, between 1.00pm to 7.00pm) or email the SCC staff. Commit Learning SchoolHouse (CLS) will provide successful SCC applicants with the necessary contact details. You can also speak to them when you pick up your child from the SCC. If you have any feedback or enquiries, you may contact CLS via email at feedback@commitlearning.com.sg.

13. What are the programmes at the Student Care Centre (SCC)?

Commit Learning SchoolHouse SCC programmes are aligned closely to the MOE guidelines. Our curriculum has been thoughtfully designed with the students in mind — we place top priority in creating engaging and exciting learning experiences. Our curriculum offers intellectually stimulating lesson materials that motivate and engage the students. These materials provide rich resources for teaching and learning so that our staff are able to help each student achieve learning success.

Besides daily supervision of homework, twice a week character development/education lessons, there are also enrichment programmes, outdoor sports activities, circle time for staff and student small group interaction and play time. For the enrichment programmes, these are in modules and will be changed from time to time. CLS will provide information to parents/guardians on these enrichment programmes before they begin.

14. What does my child do in the Student Care Centre (SCC)?

A typical weekly Student Care Centre (SCC) programme is as follows:

Time	Monday	Tuesday	Wednesday	Thursday	Friday
School Dismissal	Attendance Taking Temperature Taking & Health Check at Respective Classroom/ Designated Gathering Point				
1.00pm - 2.00pm Staggered timing	Lunch				
	Freshen up and change into Commit Learning SchoolHouse attire				
2.00pm – 4.00pm	Briefing and Sharing session for all students (Check in Time)				
	ENERGISE NAP time in Commit Learning SchoolHouse SCC Centre				
	Homework Supervision Programme and Spelling Practice				
4.00pm – 6.15pm	Temperature Taking & Health Check Afternoon Snack				
	CLS Programme: • Character Development Programme • Enrichment Programme • Outdoor Activities				
	Weekly Goal Setting	Daily Reflection	Daily Reflection	Daily Reflection	Weekly Goal Review
	Housekeeping and get ready for dismissal				
6.15pm – 7.00pm	Dismissal Time				

15. What are the safe management measures implemented in the Student Care Centre (SCC)?

The SCC has put in place safe management measures to safeguard the well-being of our students and staff, e.g., wearing of masks at all times, daily temperature-taking and SafeEntry will be done. We will reduce the inter-mingling of students from different levels. Students will be grouped based on their class and level and allocated designated rooms to minimise contact. Where interactions need to be facilitated, students will be in small groups and safe distancing between them will be maintained. The same SCC staff will also be deployed to look after each group of students.