

List of Ticketing Partners & Contact Details

SG Culture Pass Ticketing Partners (as of 18 Nov 2025)

S/no.	Ticketing Partner	Contact Information
1	BookMyShow https://bookmyshow.sg	9761 8672 clientservices.sg@bookmyshow.com
2	SISTIC www.sistic.com.sg	6348 5555 sales@sistic.com.sg
3	GlobalTix https://globaltix.com	For onboarding : product@globaltix.com For enquiries : enquiry@globaltix.com
4	Klook https://www.klook.com	sgculturepass@klook.com
5	Pelago https://www.pelago.com	culturepass@pelago.com

Notes for Arts and Heritage partners

1. Please refer to the above list of authorised SG Culture Pass ticketing partners and their contact details. You may select a partner from the list and contact them to begin the onboarding process. The list is regularly updated to reflect the latest partners who are eligible to process transactions for events supported under the scheme. Please check the website for the most current list.
2. We recommend planning at least 2 weeks ahead when selecting a ticketing partner for onboarding. This allows sufficient time for your ticketing partner to complete the necessary registration process. Early planning ensures a smooth process and timely inclusion of your event under the scheme.
3. In the event any ticketing partner is offboarded for any reason, the Government will work with the affected applicants to onboard with another authorised ticketing partner.