

Factsheet on the Income OrangeAid Caregiver Support Accelerator Grant

What is the Income OrangeAid Caregiver Support Accelerator Grant (“Grant”)?

The Income OrangeAid Caregiver Support Accelerator Grant is a strategic partnership between Income Insurance Limited (Income Insurance) and the National Council of Social Service (NCSS). This grant aims to accelerate the growth of social service programmes that enhance caregivers' resilience and reduce their burden. This initiative represents a significant commitment to support caregivers in Singapore through sustained funding and programme development

What is the objective of the Grant?

1. To establish an effective support ecosystem for the caregiver community in Singapore
2. To build a more robust Social Service Agency (SSA) ecosystem in Singapore by addressing the gap of caregiver support in programmes, enhancing them to better address caregiver needs that ultimately better support those in need of care as well.

Who is eligible for the Grant?

The grant is open to Institutions of a Public Character (IPCs) that intend to develop, enhance or upscale programmes to increase caregivers' resilience and/or reduce caregivers' burden. Applicants must either:

- (a) Have prior experience in implementing caregiver programmes; or
- (b) Apply in collaboration with a partner (e.g. social innovators, social enterprises or institutes of higher learning), including non-IPCs, with experience or expertise in developing or implementing caregiver programmes.

Other organisations which are not-for-profit, caregiver-led and have experience in implementing caregiver programmes may be considered on a case-by-case basis if they wish to apply for the grant directly without an IPC partner.

As part of the grant process, eligible applicants will go through a series of accelerator workshops on design thinking and programme refining before presenting their proposals at a final pitch day before a panel of judges.

What are the milestones of the first Grant call?

Grant Timeline

The Grant will operate from January 2026 to December 2030, comprising two Grant Calls that will fund up to 10 grantee programmes per grant call.

Projected Timeline of Grant:

Month	Project Progress
25 July 2025	MOU Signing – announcement of the grant
Mid September– Mid October 2025	Launch of Grant Call 1 Open for Submission of applications for Grant Call 1
Mid- October 2025	Shortlist of eligible applications
October to November 2025	Accelerator Workshops Design thinking and programme refining
	Pitch Day Programme pitches for selection of final grantees
	Confirmation and Announcement of Final Grantee Programmes
January 2026 – January 2029	Grant Call 1 – Commencement of Grantee Programme Runs 2 Years funding for each grantee programme (Up to \$200K/Year) + possible extended 1 Year funding (Up to \$100K)

*Timeline for Grant Call 2 stated is tentative, and subject to changes upon decision of Income Insurance and NCSS.

How will each grantee programme be funded?

Funding Mechanics

Each grantee programme will receive:

Period of Grantee Programme Run	Funding Quantum
Year 1 (January 2026 – December 2026)	Up to \$200,000
Year 2 (January 2027 - December 2027)	Up to \$200,000
Year 3* (January 2028 - December 2028)	Up to \$100,000

**Programmes are guaranteed funding for first 2 years, with a possible extension of year 3 funding, based on programme performance and a refined proposal on the scaling and financial sustainability of programme.*

What outcomes does the Grant aim to achieve and how will they be measured?

With NCSS' guidance, all grantee programmes will need to be onboarded on the NCSS Sector Evaluation Framework (SEF) and programme outcomes will be measured using appropriate metrics in the SEF repository¹, namely:

1. Zarit Burden Interview to measure perceived caregiver burden

The tool measures if programmes help caregivers:

- Better manage their time
- Balance caregiving with other responsibilities
- Maintain their own health and relationships
- Handle daily caregiving challenges

2. WHOQOL-BREF to measure the quality of life of caregivers

The tool tracks improvements in caregivers':

- Physical and mental well-being
- Personal relationships
- Daily activities and independence
- Access to resources and support

For more information on the grant, please contact Mr Kang Guo Quan at [KANG Guo Quan@ncss.gov.sg](mailto:KANG_Guo_Quan@ncss.gov.sg).

¹ National Council of Social Service. (2023). Sector Evaluation Framework (SEF) Guidebook: Improving Service Users' Outcomes Through Evaluation of Programme Effectiveness. Research and Evaluation Series. Available at: [NCSS Sector Evaluation Framework \(SEF\)](#)