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Click to participate by
10 August 2026

Brought to you by:



Co-organiser:



Supporting agencies:



About My Town

Bukit Batok

Bukit Batok features hilly terrain and lush greenery, offering residents a distinctive natural living environment with convenient island-wide connectivity.

West Hill @ Bukit Batok is served by the nearby Bukit Gombak and Bukit Batok MRT Stations, various bus services, and also has direct access to the Pan Island Expressway. Check out [Your West Hill @ Bukit Batok Travel Guide](#) to find out more about the convenient modes of transport you can take within and around the town.

Residents can enjoy nearby amenities including Le Quest Shopping Mall, Bukit Batok West Hawker Centre, West Mall and Bukit Gombak Neighbourhood Centre for shopping and dining, schools like Dazhong Primary School and Dunearn Secondary School, health and medical facilities such as the Bukit Batok Polyclinic, and recreational facilities like Bukit Batok Town Park, Bukit Batok Nature Park and Hong Kah North Community Club, making it ideal for families and active living.



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About My Town

Bukit Batok

Biophilic Neighbourhood

The HDB Biophilic Town Framework guides the development of residential landscapes to improve residents' health, well-being, and connection with nature.

The framework takes into consideration five categories – Soil, Flora & Fauna, Outdoor Comfort, Water, and People. Learn more about how the framework helps residents like you reconnect with the nature and enjoy its intrinsic benefits.

[Biophilic Town
Framework](#)

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Around My Home

West Hill @ Bukit Batok

West Hill @ Bukit Batok is designed as a green oasis, seamlessly connecting residents to nature and enabling them to enjoy greener living.

Consisting of 9 blocks, the development comes with a range of recreational facilities, including a children's playground, resting shelters, fitness stations for adults and the elderly, and a rooftop garden above the multi-storey car park. It also features a preschool and a Residents' Network Centre.

Site Plan for West Hill @ Bukit Batok



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Moving Into and Renovating My Flat

Here are some useful resources as you start planning your move and embark on your renovation journey.

Do note that construction works for common areas may still be ongoing. Hoardings will be put up within the site to ensure the safety of residents and workers.

Building Service Centre

To help you settle into your new flat, a Building Service Centre (BSC) will be set up for each new development.

The BSC will commence operation once the first keys are issued and will be in operation for a year. You can submit your rectification request by scanning the QR code in your Welcome kit or notice pasted on your kitchen wall.

Renovation Guidelines

Be sure to:

- Only engage contractors listed in the Directory of Renovation Contractors (DRC)
- Engage licensed workers for windows, electrical and sanitary works
- Check your renovation permits and ensure that works comply with HDB's guidelines

Learn more about the various guidelines and permits in our guide on the MyNiceHome website.

[Directory of Renovation Contractors](#)

[HDB Renovation Guide](#)

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Moving Into and Renovating My Flat

Other Useful Resources

Check out our tips on moving into your new home.

[Move In Guide](#)

Explore the interior of your flat at West Hill @ Bukit Batok with an interactive, 360-degree virtual tour.

[Virtual Flat Tour](#)

Explore possible renovation design inspiration and guidelines through a video walk through.

[Home Design Inspiration](#)

Visit HDB's physical showflats to get more design ideas and inspiration.

[MyNiceHome Gallery](#)

Frequently Asked Questions

Have more queries before or after your HDB flat key collection? Check out our FAQs!

[FAQs](#)[Back to Home](#)

Living in My New Home

Here are some tips and guidelines for living in your new home!

Minimum Occupation Period

The Minimum Occupation Period (MOP) is the time period that you must physically reside in your flat.

The MOP for your flat at **West Hill @ Bukit Batok** is 5 years. You can also look up the MOP for your flat using HDB's e-Service:

[Check Flat Details](#)

During the MOP, you are allowed to:

- ✓ Rent out your extra bedrooms*
(For 3-room or bigger flats, except 3Gen flats)

Take note of the occupancy cap for the various flat types:

Flat Type	Max. no. of bedrooms allowed to rent out	Max. no. of occupants allowed in each flat
3-room	1	6
4-room and bigger	2	8*

** Applicable from 22 Jan 2024 to 31 Dec 2028*

During the MOP, you are not allowed to

- ✗ Rent out your whole flat
- ✗ Acquire local or overseas private property, including private property held on trust

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Living in My New Home

Maintaining Your New Home

Home owner's responsibility

Mainly fittings and fixtures within the flat, such as:

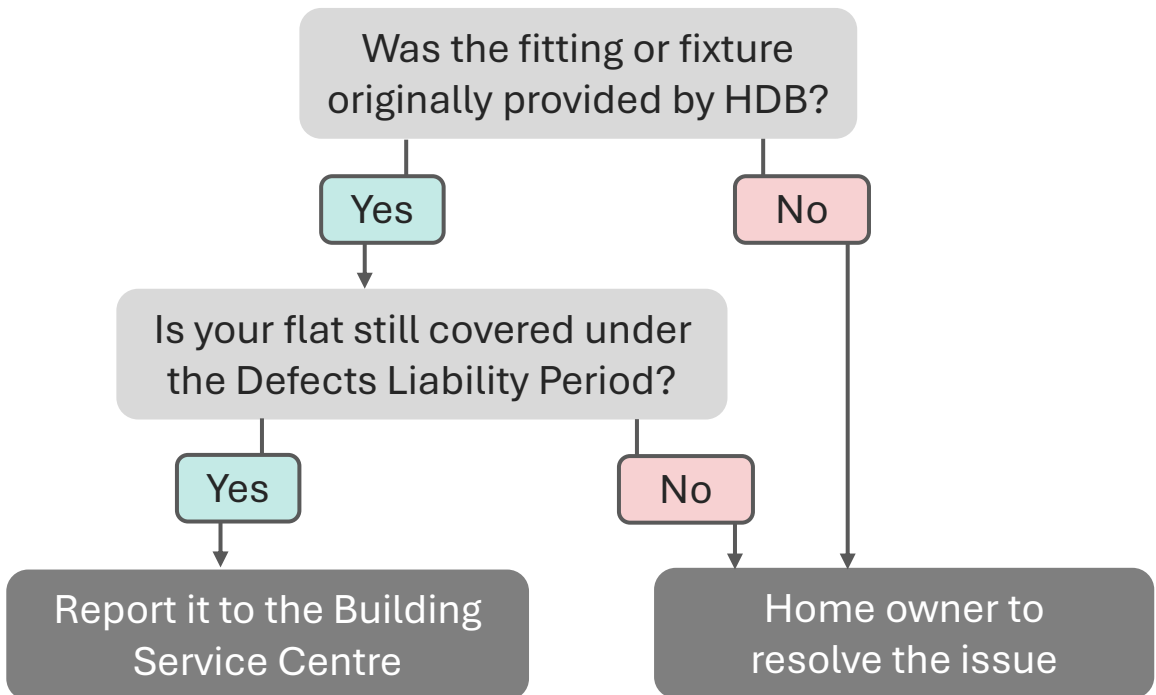
- Floor and wall finishes
- Windows
- Sanitary fittings
- Door and gate

Town Council's responsibility

The areas outside of your flat, such as:

- Common areas and common property
- Corridors
- Void decks
- External façade walls

Face issues with the fittings and fixtures in your flat, but not sure who's responsible for fixing it? Here's a quick breakdown:



Learn more about how to maintain the different features of your new home on the MyNiceHome website.

[Home Maintenance Guide](#)

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Living in My New Home

Home Insurance

HDB Fire Insurance

- Compulsory as long as you have an HDB loan
- Covers cost of reinstating damaged internal structures in the event of fire

Home Contents Insurance

- Optional
- Covers home contents (e.g. renovation, household items, personal belonging)

Fire Prevention Tips

- Do not overload power sockets
- Do not leave cooking unattended
- Keep a watchful eye when charging your PMD or PMD batteries
- Use electrical appliances with the Safety Mark

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About My Community

Your precinct will be served by Hong Kah North Community Club. Check out their activities and the amenities around your new home!

[Hong Kah North CC's Facebook](#)

[Hong Kah CC's Telegram](#)

Be a Good Neighbour

Here are 5 simple ways you can be a good neighbour:

1. Get to know your neighbours
2. Lend a helping hand to neighbours in need
3. Keep the noise level down
4. Keep corridors and common areas tidy and clutter-free
5. Be a responsible pet owner

In the event of a dispute, communicate with your neighbours politely and be open to compromise. Most neighbour disputes can be resolved effectively and amicably with a little thoughtfulness and patience.

[More Tips for Managing Disputes](#)

Friends of Our Heartlands Network

HDB's Friends of Our Heartlands Network nurtures volunteers to be change makers within our towns and neighbourhoods.

Passionate about making a difference where you live and connecting with like-minded neighbours? Join us as a volunteer!

[Friends of our Heartlands](#)

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