

5

Common Enquiries on Income Tax



1 I received a notification to pay a late filing fee. What should I do?

If you received notification from IRAS regarding a late filing fee,

Click [here](#) to find out what to do next.

2 When will I receive my 2025 tax bill?

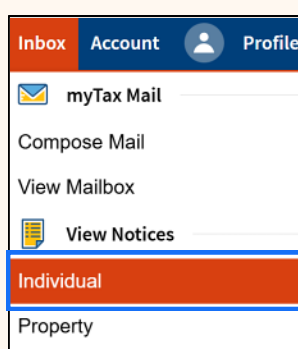
Generally, most taxpayers can expect to receive their tax bill **by September 2025**.

You will be notified via your preferred method (SMS, email or paper notice). To ensure timely notifications, please update your contact details and notification preferences in [myTax Portal](#): Select 'Profile' > 'Update Contact & Notification Preferences'

If you need the tax bill for application purposes (e.g., applying for a bank loan or grants), please check with the requesting organisation whether **alternative documents** can be accepted.

Examples of Alternative Documents

- Payslips / IR8A
- CPF Contribution Statement
- Consolidated Statement and Acknowledgment from e-Filing found in [myTax Portal](#)

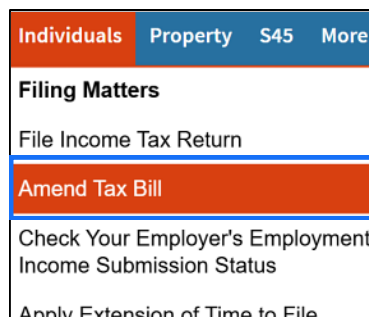


Select 'Inbox / View Notices' > 'Individual'

3 I received my 2025 tax bill. How do I make changes?

You may make changes to your tax bill for Year of Assessment 2025 via the 'Amend Tax Bill' digital service in [myTax Portal](#). The processing time will be within 15 working days.

- ✓ You must pay the outstanding tax first or apply for a payment plan, **within 1 month** of receiving your tax bill, even if you are objecting to the assessment.



Select 'Individuals' > 'Amend Tax Bill'

4 How can I make payment for my 2025 tax bill?

You can make payment using any of the following payment modes. Please ensure you pay by the due date stated in your 2025 tax bill.

Apply for GIRO Instalment



myTax Portal

DBS/POSB, OCBC, UOB, Bank of China, Citibank, HSBC, Standard Chartered Bank and Maybank customers



Internet Banking

For DBS/POSB, OCBC and UOB customers



AXS

DBS/POSB customers using NETS card

Other Payment Modes

They are several [payment modes](#) available for your outstanding taxes.

For faster payment methods to be reflected within 1 working day:

- PayNow QR
- AXS

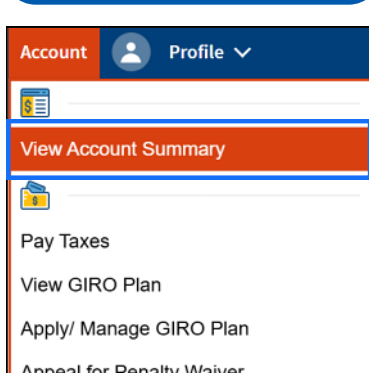


If you require assistance on your payment plan, visit [here](#) for more information.

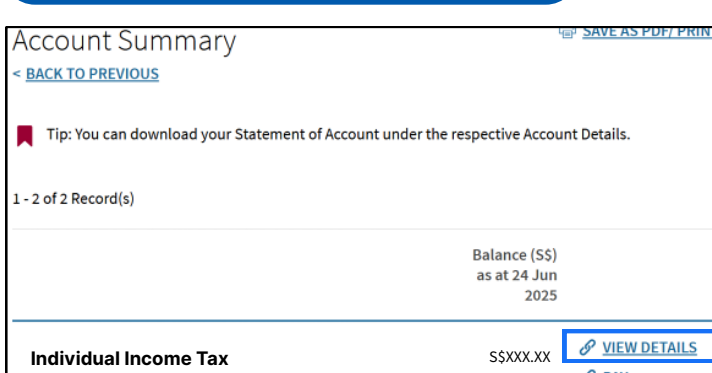
How can I check if my income tax payment has been received?

You may view your payment status in [myTax Portal](#):

Step 1:
'Select 'Account' > 'View Account Summary'



Step 2:
Click 'View Details' to see your income tax account details.



5 I have been paying my taxes through GIRO. Why is there no GIRO deduction?

Your GIRO deduction could be unsuccessful due to one of the following reasons:

1. Insufficient funds in your bank account on the deduction date
2. Your GIRO payment limit is lower than the required deduction amount
3. Your GIRO arrangement may have been cancelled due to two consecutive months of failed deductions

To ensure successful GIRO deductions, please maintain sufficient funds in your bank account on the deduction date and set an appropriate payment limit.



Note:

- GIRO deductions are made on the 6th* of each month. If the first attempt is unsuccessful, a second attempt will be made on the 20th* of the same month.
- Your GIRO arrangement will be cancelled after two consecutive months of failed deductions (4 failed attempts in total).

*If these dates fall on weekends or public holidays, the deduction will be made on the next working day.

My GIRO plan has been cancelled, how can I re-activate my GIRO arrangement?

You can re-activate your GIRO arrangement in [myTax Portal](#): Select "Account" > "Apply/ Manage GIRO Plan. Refer to [step-by-step guide](#) to re-activate GIRO.

If you are unable to re-activate GIRO arrangement, please make full payment of outstanding tax at [myTax Portal](#): Select "Account" > "Pay Taxes"