



iStart

2026

Supporting our Students'
Responsible Use of Technology



Account Management

There are 2 official accounts provisioned for every Primary School student.

1. MOE Identity Management System (MIMS)
2. Student Learning Space (SLS)

It is recommended for parents of P1-P3 students to assist their child in the management of their account.

This includes, but is not limited to

1. Helping your child create a secure password.
2. Assisting your child in setting security questions.
3. Linking your child's SLS account to your email.

What can my child use **MIMS** to access?

MIMS can be used to access:

SINGAPORE

Student Learning Space

Student Learning Space (SLS)



School Learning Devices

G Suite for Education



Student iCON



ALL EARS

Form Builder
All Ears

What you will need

- Personalised login slip with your child's usernames
- Login slip is to be kept in plastic pocket of your child's Student Handbook
- It is **very important** that you inform your child's Form Teacher if the login slip has been lost so a password reset can be done



Name: Your Name
Class: Your Class

Student iCON (MIMs)	
	your_name@students.edu.sg
	_____

Student Learning Space (SLS)	
	SLSUSERNAME
	_____

Security Questions

Answer 1 _____

Answer 2 _____

Answer 3 _____

Let's start – MIMS ACCOUNT

Come up with a password that will be easy for your child to remember

It needs to

- Be at least 8 characters long
- Have a mixture of upper and lowercase
- Contain numbers (0-9) and symbols (! @ #)

Do **NOT** use

- your child's birthday or any part of it
- your child's T-number or any part of it
- sequential or repeated digits (e.g. 123 or 888)

Name: Your Name
Class: Your Class

Student iCON (MIMs)

 your_name@students.edu.sg

 _____

Student Learning Space (SLS)

Student iCON (MIMs)

 your_name@students.edu.sg

 _____



MIMS Portal

Please login using your MIMS account. For Students, your MIMS login ID is <Full_Name>@students.edu.sg. For School Staff, your MIMS login ID ends with @schools.gov.sg. For HQ Staff, your MIMS login ID ends with @hq.moe.gov.sg. If you encounter difficulties logging in, please approach your teachers (for Students) or MIMS Administrators (for Staff).

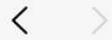
Username Select here ⓘ

Password

idp.mims.moe.gov.sg

[Forgot Password?](#)

Type idp.mims.moe.gov.sg in the address bar



MIMS Portal

Please login using your MIMS account. For Students, your MIMS login ID is <Full_Name>@students.edu.sg. For School Staff, your MIMS login ID ends with @schools.gov.sg. For HQ Staff, your MIMS login ID ends with @hq.moe.gov.sg. If you encounter difficulties logging in, please approach your teachers (for Students) or MIMS Administrators (for Staff).

your_name

OTP

Sign in

[Forgot Password?](#)



Tap on 'Sign in'



Your Password Has Expired

For security reasons, your password has expired and you have been logged out. Please reset your password to regain access to your account.

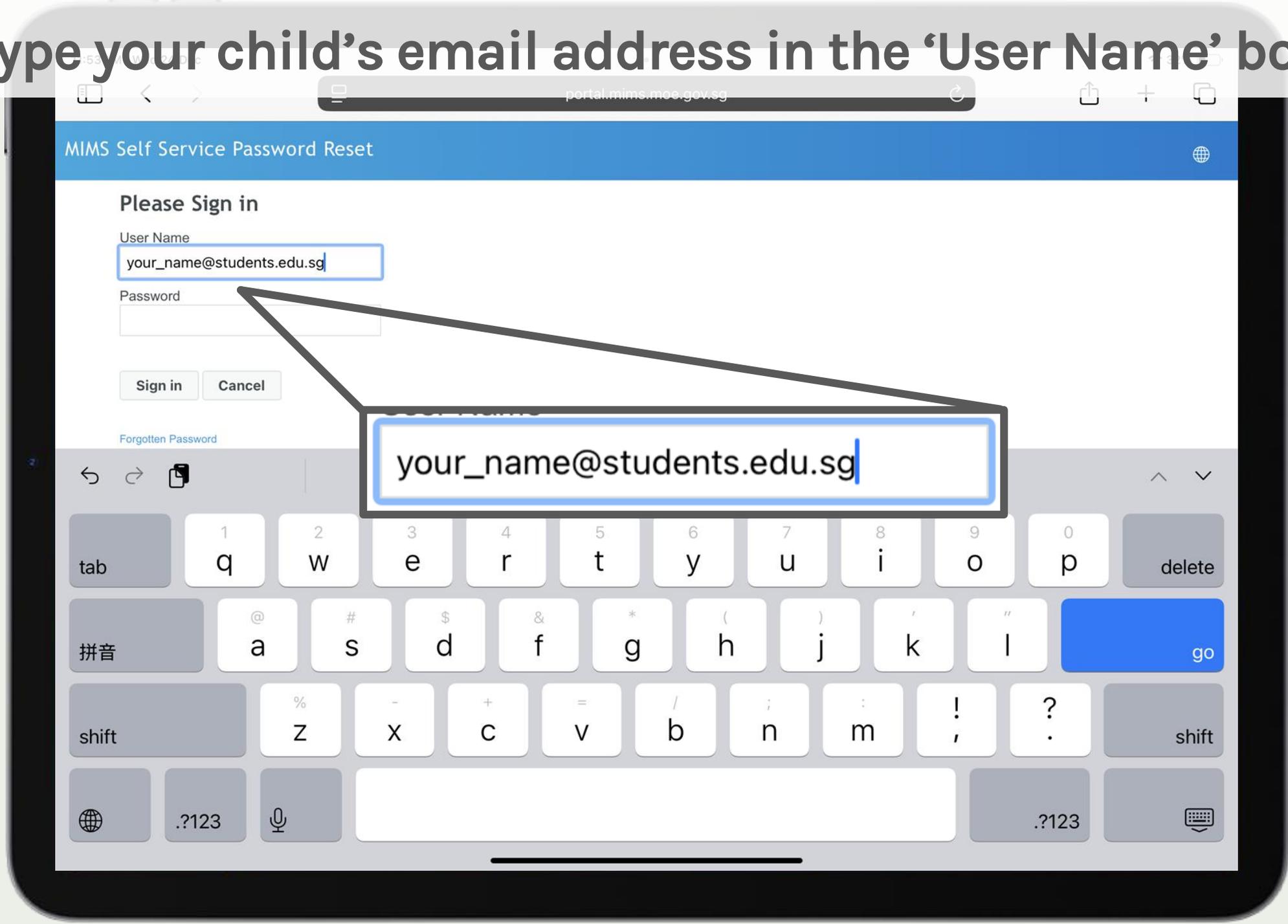
Reset Your Password

Please approach your teachers (for Students) or MIMS Administrators (for Staff).

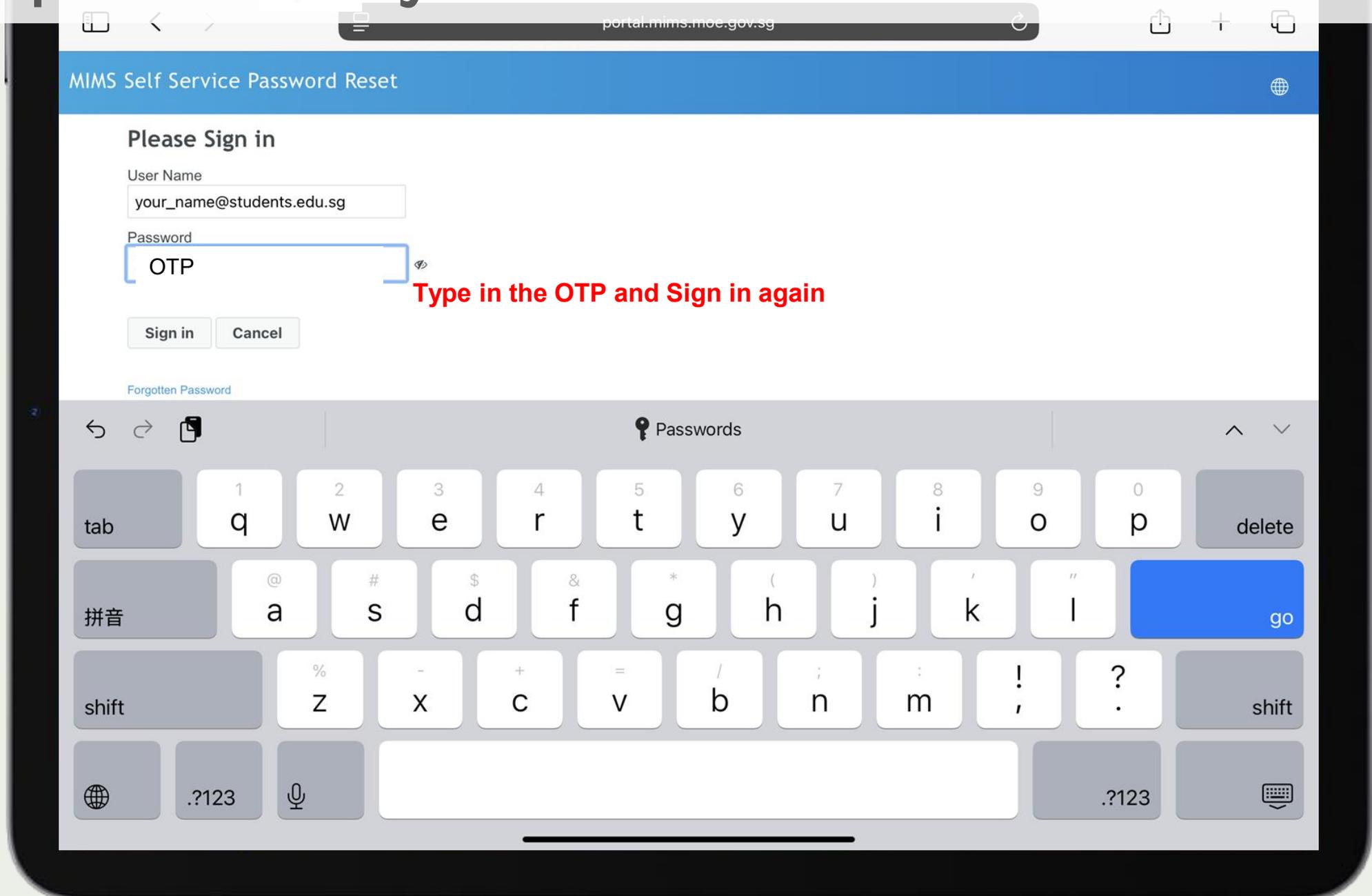
Reset Your Password

Tap on 'Reset Your Password'

Type your child's email address in the 'User Name' box



Tap on the  symbol to check that the OTP is correct



Pause! Which page do you see?

Security Question Page

MIMS Self Service Password Reset

Setup Security Questions

If you forget your password, you can access your account by answering your security questions.

Please choose your questions and answers that can be used to verify your identity in case you forget your password. Because the answers to these questions can be used to access your account, be sure to supply answers that are not easy for others to guess or discover.

Please type your security answers

— Please select a question item from the list —

ⓧ

— Please select a question item from the list —

ⓧ

— Please select a question item from the list —

ⓧ

Save Answers

If you see this page first, it means you have not set your security questions.

Please continue with **Slide 12**.

Password reset Page

Change Password

Your password has expired. You must set a new password now.

Please change your password. Keep your new password secure. After you type your new password, click the Change Password button. Your new password must meet the following requirements:

- Password is case sensitive
- Must be at least 8 characters long
- The first character cannot be a symbol (non letter or number)
- Must not include part of your name or user name
- Must have at least TWO types of the following characters:
 - a. Uppercase (A-Z)
 - b. Lowercase (a-z)
 - c. Number (0-9)
 - d. Symbol (!, #, \$, etc.)

Please type your new password

New Password

Confirm Password

Change Password

If you see this page first, it means you have **already** set up your security questions.

Please move ahead to **Slide 20**.

If you wish to reset the security questions, pls see **Slide 28**.

**System will prompt you to set up Security Question first.
Please proceed to set up**

You will have to choose 3 questions to answer

13:11 PM 10/10/2023

portal.mims.moe.gov.sg

YOUR_NAME@students.edu.sg Self Service Password Reset

MIMS Self Service Password Reset

YOUR_NAME

Setup Security Questions

If you forget your password, you can access your account by answering your security questions.

Please choose your questions and answers that can be used to verify your identity in case you forget your password. Because the answers to these questions can be used to access your account, be sure to supply answers that are not easy for others to guess or discover.

Please type your security answers

— Please select a question item from the list —

▶

— Please select a question item from the list —

▶

— Please select a question item from the list —

▶

Save Answers

YOUR_NAME@students.edu.sg • Idle Timeout: 4 minutes • English

Select a question from the list of 8 questions

portal.mims.moe.gov.sg

YOUR_NAME@students.edu.sg

MIMS Self Service Password Reset

Setup Security Questions

If you forget your password, you can access your account by answering your security questions.

Please choose your questions and answers that can be used to verify your identity in case you forget your password. Because the answers to these questions can be used to access your account, be sure to supply answers that are not easy for others to guess or discover.

Please type your answer in the text box.

— Please select a question item from the list —

- What is your favourite colour?
- What is your favourite animal?
- What is your favourite sport or hobby?
- What is your favourite food?
- What is your favourite cartoon hero/pop group?
- What is your favourite toy?
- What is your favourite movie?
- What is your favourite book?

YOUR_NAME @students.edu.sg • Idle time

— Please select a question item from the list —

- What is your favourite colour?
- What is your favourite animal?
- What is your favourite sport or hobby?
- What is your favourite food?
- What is your favourite cartoon hero/pop group?
- What is your favourite toy?
- What is your favourite movie?
- What is your favourite book?

Tap on the symbol to check your answers

Setup Security Questions

If you forget your password, you can access your account by answering your security questions.

Please choose your questions and answers that can be used to verify your identity in case you forget your password. Because the answers to these questions can be used to access your account, be sure to supply answers that are not easy for others to guess or discover.

Your answers meet the requirements. Click Save Answers when ready.

What is your favourite colour?

Answer 1

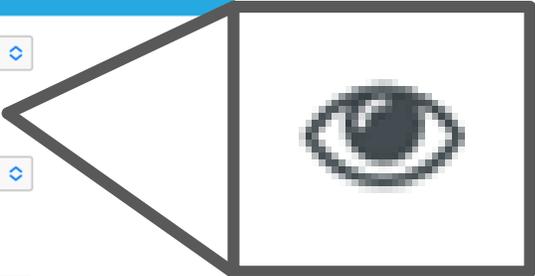
What is your favourite food?

Answer 2

What is your favourite toy?

Answer 3

Save Answers



If all are correct, tap on 'Save Answers'

1:15 PM Wed 18
portal.mims.moe.gov.sg
YOUR_NAME@students.edu.sg Self Service Password Reset

MIMS Self Service Password Reset

YOUR_NAME

Setup Security Questions

If you forget your password, you can access your account by answering your security questions.

Please choose your questions and answers that can be used to verify your identity in case you forget your password. Because the answers to these questions can be used to access your account, be sure to supply answers that are not easy for others to guess or discover.

Your answers meet the requirements. Click Save Answers when ready.

What is your favourite colour?

What is your favourite food?

What is your favourite toy?

Save Answers

YOUR_NAME@students.edu.sg • Idle Timeout: 4 minutes • English

Check your answers one more time

1:15 PM Wed 18 Dec

65%

portal.mims.moe.gov.sg



YOUR_NAME@students.edu.sg Self Service Password Reset

MIMS Self Service Password Reset

YOUR_NAME



Confirm Security Questions

Be sure your answers and questions are correct. Check the spelling and punctuation. In you are unable to remember your password, you will be able to access your account by supplying the answers to these security questions.

What is your favourite colour?

Answer 1

What is your favourite food?

Answer 2

What is your favourite toy?

Answer 3

Confirm Security Answers

Go Back

If all are correct, tap on 'Confirm Security Answers'

portal.mims.moe.gov.sg

YOUR_NAME@students.edu.sg Self Service Password Reset

MIMS Self Service Password Reset

YOUR_NAME

Confirm Security Questions

Be sure your answers and questions are correct. Check the spelling and punctuation. In you are unable to remember your password, you will be able to access your account by supplying the answers to these security questions.

What is your favourite colour?
Answer 1

What is your favourite food?
Answer 2

What is your favourite toy?
Answer 3

[Confirm Security Answers](#) [Go Back](#)

Confirm Security Answers

YOUR_NAME@students.edu.sg • Idle Timeout: 4 minutes • [English](#)

Tap on 'Continue'

1:15 PM Wed 18 Dec

65%

portal.mims.moe.gov.sg



YOUR_NAME@students.edu.sg Self Service Password Reset

MIMS Self Service Password Reset

YOUR_NAME



Success

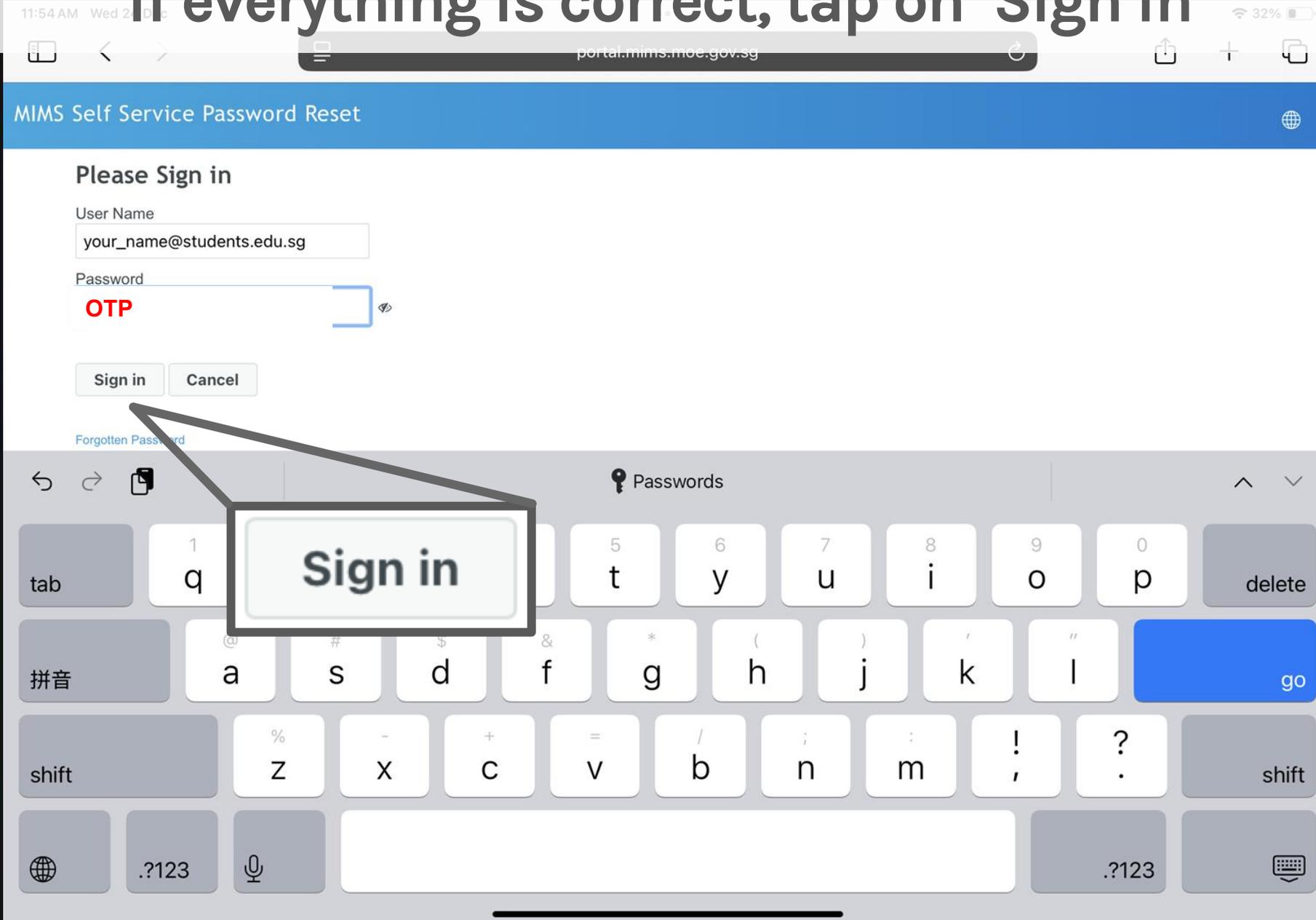
Thank you. Your secret questions and answers have been successfully saved. If you ever forget your password, you can use the answers to these questions to reset your password.

Continue

Continue

**Now, system may prompt you to reset password
Please sign in again to reset password.**

If everything is correct, tap on 'Sign in'



Type your new password

11:54 AM Wed 24 Dec

32%



portal.mims.moe.gov.sg



MIMS Self Service Password Reset

YOUR_NAME  

Change Password

Your password has expired. You must set a new password now.

Please change your password. Keep your new password secure. After you type your new password, click the Change Password button. Your new password must meet the following requirements:

- Password is case sensitive
- Must be at least 8 characters long
- The first character cannot be a symbol (non letter or number)
- Must not include part of your name or user name
- Must have at least TWO types of the following characters:
 - a. Uppercase (A-Z)
 - b. Lowercase (a-z)
 - c. Number (0-9)
 - d. Symbol (!, #, \$, etc.)

Please type your new password

New Password 



Confirm Password

Change Password

Tap on the 'eye' symbol to check your password

Change Password

Your password has expired. You must set a new password now.

Please change your password. Keep your new password secure. After you type your new password, click the Change Password button. Your new password must meet the following requirements:

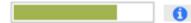
- o Password is case sensitive
- o Must be at least 8 characters long
- o The first character cannot be a symbol (non letter or number)
- o Must not include part of your name or user name
- o Must have at least TWO types of the following characters:
 - a. Uppercase (A-Z)
 - b. Lowercase (a-z)
 - c. Number (0-9)
 - d. Symbol (!, #, \$, etc.)

New password accepted, please click change password

New Password 

New Password Here 

Strength: **Strong**



Confirm Password

New Password Here 



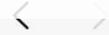
Change Password



You will see this message

11:57 AM Wed 24 Dec

31%



portal.mims.moe.gov.sg



MIMS Self Service Password Reset

YOUR_NAME

Please Wait

Your password update is in progress and will be completed shortly. Thank you for your patience.

Please Wait

Your password update is in progress and will be completed shortly. Thank you for your patience.

Tap on 'Continue'

12:05 PM Wed 24 Dec

28%



portal.mims.moe.gov.sg



M MIMS Portal



YOUR_NAME@students.edu.sg Self Service Password Reset

MIMS Self Service Password Reset

YOUR_NAME



Success

The password has been changed successfully.

Continue

Continue

Tap on 'Logout'

12:16 PM Wed 24 Dec

23%



idp.mims.moe.gov.sg



MIMS Portal

Ministry of Education
SINGAPORE

21017589



Applications

Favorites



ICON
ICON Email



MIMS SSPR
MIMS Self Service Password
Reset



Student Learning S...
Student Learning Space (SLS)

View My Devices...

Logout

TILE VIEW STYLE

About...

Large detail view

Logout

Simple view

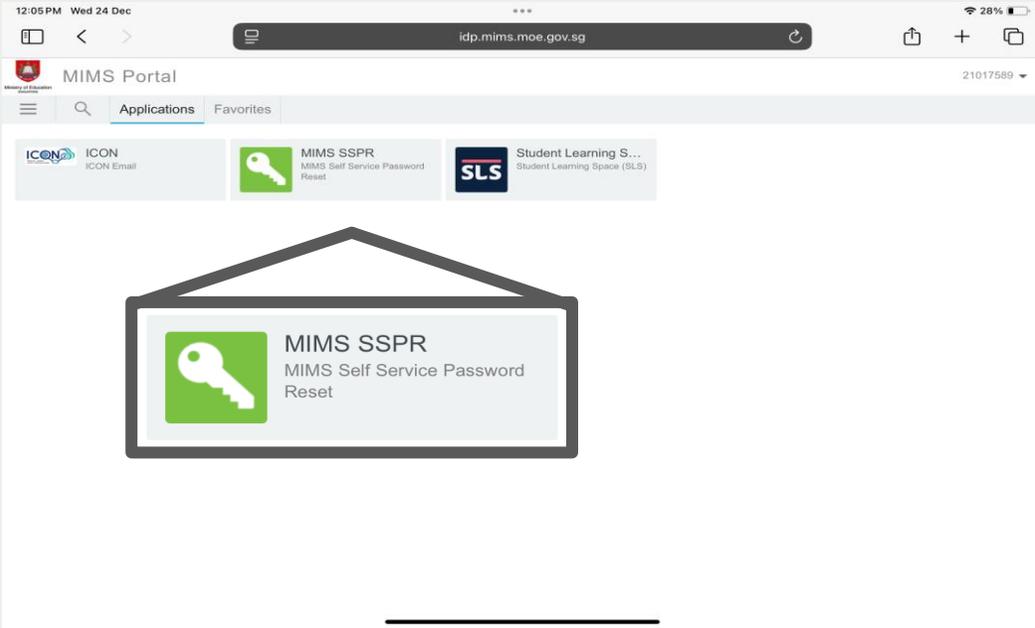
Clear Single Sign-on Credentials...

Attributes...

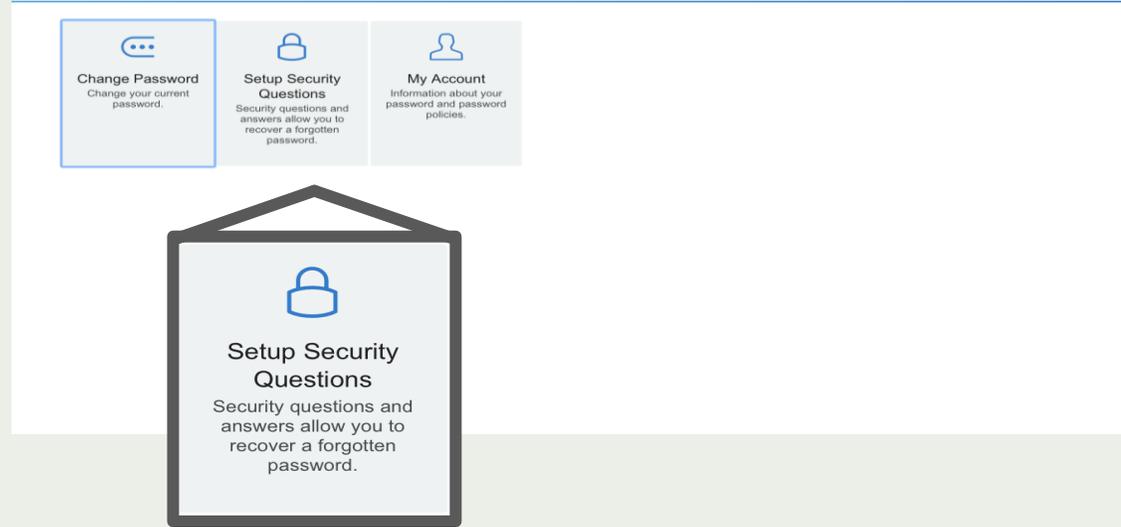
Manage App Permissions...

Manage Auto-Connect...

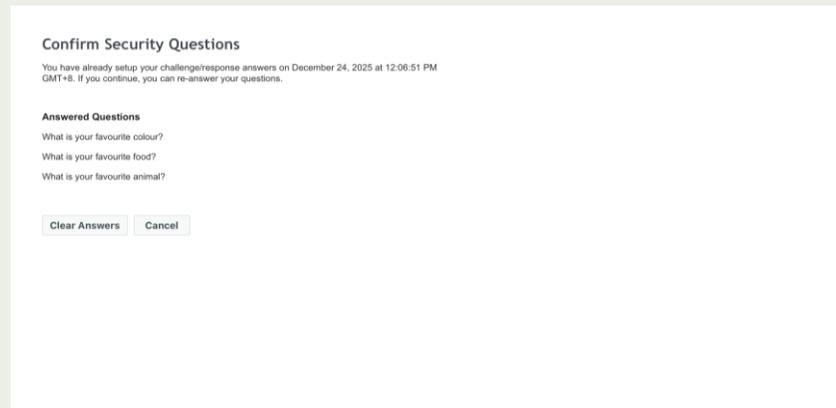
FAQ: I have forgotten the answers to my Security Questions. What do I do?



Step 1: Login and select “MIMS SSPR”



Step 2: Select “Setup Security Questions”



Step 3: Select “Clear Answers”

Thank
You

Official (Open) \ Non-Sensitive

EdTech at PGPS