

24 April 2026

To: Directors, Owners and Representatives of Business Entities Involved in the Sale of Mobility Scooters

Industry Circular: Registration Requirements for Mobility Scooters

1. We are writing to inform all business operators and retailers of mobility scooters (MS)¹ and its equivalents² of **new registration requirements** that will take effect from **1 June 2026**. Under the new rules, all new mobility scooters and its equivalents intended for sale from 1 June 2026 must be registered with the Land Transport Authority (LTA). This circular sets out the requirements that business operators and retailers must comply with.
2. Mobility scooters are classified as **Class A medical devices** under the Health Products Act. Accordingly, business operators dealing in mobility scooters must comply with the requirements of both the Health Sciences Authority (HSA) and LTA. Importers, manufacturers and wholesalers are subject to HSA's medical device licensing requirements, while retailers of mobility scooters must comply with LTA's registration requirements.
3. Please refer to **Annex A** for the full process of registering and selling a mobility scooter.
4. In summary, to register and sell a mobility scooter³ from 1 June 2026, retailers must:
 - a. Ensure that the device model is listed on [HSA's Class A Medical Device Database](#) by the importer or manufacturer;
 - b. Whitelist the device model and their company with LTA via [FormSG](#);
 - c. Have each mobility scooter unit registered and tagged at an Authorised Inspection Centre (AIC; listed in **Annex B**); and
 - d. Transfer device ownership to the new owner via OneMotoring at the point of sale. The new owner must have a Certificate of Medical Need or be exempted from the requirement for the transfer to process.
5. From 1 June 2026, it will be an offence to sell, display or advertise an unregistered mobility scooter. Unregistered devices found displayed for sale at retailer premises will be impounded. Please refer to **Annex C** for applicable penalties.

¹ A mobility scooter is defined as a device that: (i) has 3 or more wheels and a single footboard; (ii) is steered by handlebars (including a delta tiller); (iii) has a single seat behind the footboard; (iv) is designed to carry an individual who is unable to walk or has difficulty walking; and (v) is propelled by a motor forming part of the vehicle.

² This includes a non-motorised wheelchair that (a) is designed to carry an individual who is unable to walk or has difficulty walking; and (b) is propelled by a motorised attachment that (i) does not form part of the wheelchair; (ii) has one or more wheels; and (iii) is steered by handlebars.

³ Retailers are prohibited to sell, display or advertise Personal Mobility Aids (including mobility scooters) with a device speed exceeding 6km/h. Such devices are non-compliant and cannot be registered and/or sold from 1 June 2026.

6. Key dates are set out below. Retailers are **strongly encouraged to begin the registration process early** and to submit accurate and complete information to prevent processing delays.

Date	Milestone
From 20 Apr 2026	Applications to whitelist with LTA open
From 27 Apr 2026	Appointment bookings at AICs open
From 4 May 2026	Registration of mobility scooters at AICs begin
1 Jun 2026	All MS intended for sale must be registered

7. Please refer to **Annex D** for Frequently Asked Questions. For other enquiries, please contact LTA_PMA_RetailerMatters@lta.gov.sg for whitelisting and registration matters, or HSA_MD_Info@hsa.gov.sg for medical device licensing and database matters.
8. All retailers are reminded to comply with the upcoming regulations to ensure the safety of mobility scooter users and the general public.

Best Regards,
Active Mobility Group
Land Transport Authority

Annex A

Step-by-Step Process for Whitelisting, Registration and Sale of Mobility Scooters

Please refer to the process flow relevant to your nature of business.

If you are an Importer or Local Manufacturer:

Step	What to do	Key Information
Step 1 (Obtain HSA Licence)	Obtain a medical device dealer licence from HSA (importer or manufacturer licence, as applicable). <i>Skip if you already hold the relevant licence. If you also wholesale devices, a separate wholesaler licence is required.</i>	• Fee: \$1,110 • Processing time: ~10 working days • Apply via: https://share.hsa.gov.sg/Login
Step 2 (List Device with HSA)	List the mobility scooter model on HSA's Class A Medical Device Database via the SHARE portal. <i>Skip if the model has already been listed.</i>	• Fee: None • Processing time: Immediate • List via: https://share.hsa.gov.sg/Login
Step 3 (Import)	Proceed to import the mobility scooter.	-
Step 4 (Whitelist and Register with LTA)	Proceed to Steps 2-4 of the Retailer process below.	-

If you are a Retailer:

Step	What to do	Key Information
Step 1 (Check HSA database)	Verify that your mobility scooter model has been listed in HSA's Class A Medical Device Database by the importer/ manufacturer.	Check at: https://share.hsa.gov.sg/medics/PublicListing/ClassA
Step 2 (Whitelist with LTA)	Submit a whitelisting application to LTA to whitelist (i) the MS model and (ii) your company. The following information is required: • Mobility scooter details: model name, brand, device specifications, screenshot of the Class A Medical Device Database listing, and a copy of the user manual. • Company details: company name, UEN, address, contact details, name of importer/manufacturer, and the importer/manufacturer's HSA dealer licence number.	• Submit via: https://go.gov.sg/mswhitelistform • Submissions open from: 20 April 2026 • Fee: None • Processing time: ~5 working days • Confirmation will be sent via e-mail upon approval.

Step 3 (Register and Tag at AIC)	• Book an appointment at an Authorised Inspection Centre (see Annex B for the list of AICs). • Submit completed application form to the AIC before the appointment. Review may take up to 5 working days. • At the appointment, every individual mobility scooter unit must be presented and fully assembled. A retailer representative must be present throughout. • Upon passing checks, the mobility scooter will be affixed with a Registration Mark and Identification Mark. • Generally, up to 15 devices may be registered per appointment. Retailers are responsible for their own transport, loading and unloading. • Off-site registration at your premises can be arranged for an additional fee. Contact the AIC directly for a quote.	• Bookings open: 27 April 2026 • Registration begins: 4 May 2026 • Fees: \$35 per device (LTA registration fee, pay to AIC) + around \$30 per device (AIC inspection and tagging fee) • Off-site fee: Contact the AIC directly for a quote. • After your devices are registered, your details will be published on LTA's website of whitelisted devices and companies (https://go.gov.sg/mswhitelist). • Retailers that sell to the general public on behalf of another retailer (but do not hold stock) do not need to perform Step 3, as the stock-holding retailer would have done so. However, for such retailers that sell to the general public, please continue to whitelist with LTA (perform Step 2).
Step 4 (Sell and Transfer)	• Before selling, verify that the new owner has a valid Certificate of Medical Need (or is exempted from the requirement), as transfer can only go through if new owner is eligible to use a mobility scooter. • Initiate transfer of device ownership to the new owner via OneMotoring by logging in with Singpass as a business user, and key in the new owner's NRIC and Date of Birth. The transfer will only be successfully initiated if the new owner is eligible to use a MS. • For new owners with Singpass, they will receive an SMS notification to log in to OneMotoring to accept the transfer within 5 calendar days. Acceptance of transfer can only be completed after the system verifies that the new owner is eligible to use a MS. After the new owner accepts the transfer on OneMotoring, the transfer will be approved immediately. The retailer and new owner will receive an SMS notification and e-notification letter (in	• Applicable from: 1 June 2026 • Transfer fee: None • Submit transfers via OneMotoring (https://go.gov.sg/1m-mstransfer) • New owner to confirm transfer via OneMotoring (https://go.gov.sg/1m-msconfirmtransfer) • FormSG for transfer of ownership to buyers without Singpass: Link

	their OneMotoring inbox) on transfer confirmation. • For new owners without Singpass, retailers must also submit a FormSG to LTA to authorise the transfer, in addition to initiating the transfer on OneMotoring. The FormSG must include the new owner's details and new owner's authorisation of transfer of ownership. If the new owner arranges for someone else to purchase on their behalf, the buyer must sign a declaration on the FormSG that the purchase has been authorised by the prospective new owner. After initiation of transfer on OneMotoring and submission of FormSG to LTA, the transfer will be approved by LTA within 5 working days (if the new owner is eligible to use MS). The retailer will receive an SMS notification and e-notification letters (in their OneMotoring inbox), and the new owner will be mailed a hardcopy letter on transfer confirmation. • The transfer of ownership will be rejected by LTA if the new owner does not have a Certificate of Medical Need or is not exempted from the requirement.	
--	--	--

Annex B

List of Authorised Inspection Centres (AICs)

The following AICs are authorised to conduct registration and tagging of mobility scooters. Prior appointments are required. Please contact the respective AIC to book and to confirm operating hours and availability.

Region	AIC	Address	Business Hours	Contact / Appointment
North / Central	VICOM Ltd	385 Sin Ming Drive, Singapore 575718	Mon–Sat 8am–5pm (Last appt: 4:30pm)	https://www.vicom.com.sg/vitasbooking/
	STA Inspection Pte Ltd	302 Sin Ming Road, Singapore 575627	Mon–Sat 8am–5pm	Email to: staism@singnet.com.sg yeojeffrey@stengg.com
East	VICOM Ltd	23 Kaki Bukit Avenue 4, Singapore 415933	Mon–Sat 8am–5pm (Last appt: 4:30pm)	https://www.vicom.com.sg/vitasbooking/
West	VICOM Ltd	511 Bukit Batok Street 23, Singapore 659545	Mon–Sat 8am–5pm (Last appt: 4:30pm)	https://www.vicom.com.sg/vitasbooking/
	STA Inspection Pte Ltd	249 Jalan Boon Lay, Singapore 619523	Mon–Sat 8am–5pm	Email to: staism@singnet.com.sg yeojeffrey@stengg.com

Note: All AICs are closed on Sundays and Public Holidays. For more details on inspection centres, please visit go.gov.sg/amrulesforretailers.

Annex C

Penalties

The table below sets out the penalties that apply under the Active Mobility Act and the Health Products Act for offences relating to the sale and use of mobility scooters.

Offence	Effective From	Penalties
Selling, displaying or advertising an unregistered or non-compliant ⁴ mobility scooter	1 June 2026	Fine of up to \$20,000, imprisonment of up to 24 months, or both.
Using an unregistered mobility scooter on public paths	1 January 2029	Fine of up to \$2,000, imprisonment of up to 3 months, or both. The device may also be seized.
Using a non-compliant mobility scooter on public paths	In force	Fine of up to \$10,000, imprisonment of up to 6 months, or both. The device may also be seized.
Importing or supplying a mobility scooter not listed on HSA's Class A Medical Device Database	In force	Fine of up to \$50,000, imprisonment of up to 2 years, or both (under the Health Products Act).

Note: Providing false information during registration is also an offence and carries penalties including fines and/or imprisonment, and registration may be cancelled with no refund of fees paid

⁴ A non-compliant mobility scooter is one with a maximum speed exceeding 6km/h, and/or exceeding the allowable dimensions of 70cm in width, 120cm in length, 150cm in height, and 300kg laden weight.

Annex D

Frequently Asked Questions

A. General

1. I sell another retailer's mobility scooters to consumers but do not hold stock. What do I need to do?

If you offer mobility scooters for sale to the general public, please apply to LTA to whitelist your company and the device(s) you intend to sell (Step 2 of the retailer process). You do not need to register the devices with AIC (Step 3 of the retailer process), as the stock-holding retailer would have registered them. When selling a mobility scooter to the new owner, you should work with the stock-holding retailer to ensure the ownership of device is transferred to the end user.

2. I am a wholesaler (retailer selling to another retailer). Do the registration requirements apply to me?

If you only sell to other businesses and not to end users, the LTA whitelisting and registration requirements do not apply to you. However, you must hold a wholesaler licence from the Health Sciences Authority (HSA) and source devices only from licensed importers or manufacturers who have listed the models on HSA's Class A database. If you directly supply devices to end users, the LTA requirements will apply.

3. Can I sell oversized mobility scooters?

No. Devices that do not meet LTA's requirements (e.g., exceeding the 6 km/h speed limit or dimension limits) cannot be registered, and cannot be sold from 1 June 2026. Separate arrangements will be made to ensure that genuine users who have a medical need for oversized devices have access to such devices.

4. What happens to my existing stock of mobility scooters that have not yet been listed or registered?

Retailers should work with the importer or manufacturer to have existing stock listed on HSA's Class A Medical Device Database and registered with LTA before 1 June 2026. Devices that are not listed and registered by that date cannot be sold.

5. I am a retailer. My customer requires their mobility scooter to be customised further after import. What do I need to do?

Similar to retailers of other mobility scooters, you should work with the importer or manufacturer to have the mobility scooter model listed on HSA's Class A Medical Device Database. If you perform customisations to the device and offer it for sale, you must ensure you have registered the device with LTA before selling it to the customer. Devices that are not registered cannot be sold.

B. HSA Medical Device Licensing and Database

6. What is a Class A medical device? What is the risk classification of mobility scooters?

A medical device is any instrument, apparatus, implement, machine, appliance, implant, or other similar article intended for use in the diagnosis, prevention, monitoring, treatment or alleviation of disease or injury. Medical devices are regulated by HSA to ensure their safety and effectiveness. The definition of “medical device” can be found in the First Schedule of the Health Products Act.

Under the regulatory framework, medical devices are classified into four risk classes – Class A to D with Class A being the lowest risk class and Class D being the highest risk.

Mobility scooters are Class A medical devices as they are intended for use by individuals with walking difficulties. Class A medical devices do not require product registration with HSA, however, dealers (importers, manufacturers and wholesalers) are still required to be licensed by HSA. Dealers (importer and local manufacturer) are also required to submit a declaration of their list of Class A medical devices under their respective importer's and manufacturer's licences, prior to import and supply in Singapore.

7. Does a retailer need an HSA medical device dealer licence?

No. Retailers that solely conduct retail sale do not require an HSA dealer licence. However, they must source devices from HSA-licensed importers or manufacturers who have listed the model on the Class A Medical Device Database.

8. Are there additional submissions to HSA to be made for importing mobility scooters?

If you already have a medical device importer's licence, you will need to submit a declaration listing your mobility scooters in the Class A Medical Device Database prior to import and supply in Singapore.

Thereafter, you may proceed with importing the mobility scooters as a regular import.

9. Do I need a medical device dealer licence in order to list a mobility scooter in the Class A medical device database?

Yes, you must have either a medical device importer's licence or manufacturer's licence to list a mobility scooter in the Class A medical device database

10. How do I apply for an HSA importer or manufacturer licence?

You may apply for a medical device dealer licence via the [Singapore Health Product Access and Regulatory E-system \(SHARE\)](#). Generally, the prerequisite for licence application would be a declaration of conformity to a quality management system for companies dealing solely in Class A medical devices. The initial licence fee is \$1,110 with annual renewal fees applicable thereafter. The turnaround time for processing of an importer's licence is around 10 working days.

For detailed licensing guidance, please refer to GN-02 Guidance on Licensing for Manufacturers, Importers and Wholesalers of Medical Devices available at: <http://www.hsa.gov.sg/medical-devices/guidance-documents>. For more information on fees and processing time, visit: <http://www.hsa.gov.sg/medical-devices/fees>.

11. If the same model is already listed in the Class A medical device database by another importer, can I rely on their listing?

No. Each importer and manufacturer must declare their own list of Class A medical devices individually. Even if a model is already listed by another importer, you must list it separately under your own dealer licence.

C. Registration: Logistics and Fees

12. Can registration be done at my premises instead of the Authorised Inspection Centre (AIC)?

Yes. Off-site registration can be arranged for an additional fee, payable to the AIC. Please contact the AIC directly for a quote.

13. Do I need to send every individual device to the AIC, or just one per model?

Sending one device per model is not sufficient. Each device must be submitted to the AIC for registration, and to be affixed with a Registration Mark and Identification Mark.

Prior to individual registration, inspections will be conducted on a proportion of devices, as determined by the inspectors.

14. How many devices can I register at once?

Generally, you can register up to 15 devices per appointment at each AIC, which corresponds to the capacity of a Light Goods Vehicle (LGV) or 10-ft lorry. For larger vehicles, please check with the respective AIC prior to your appointment. The number may vary depending on the inspection centre's capacity.

For off-site registrations conducted at your premises, please contact the relevant AIC directly to confirm the maximum number of devices that can be accommodated during a single appointment.

15. If a device fails inspection, can I resubmit it?

Devices that fail inspection cannot be registered, and retailers cannot advertise, display or sell them. Retailers should rectify any non-compliance before resubmitting the device for inspection.

16. Who is responsible for loading and unloading devices at the inspection centre?

The retailer is responsible for all logistics arrangements, including transport, loading, and unloading. Inspection centre staff will not assist with loading or unloading.

17. How long does a registration appointment take? Can I leave my devices overnight at the inspection centre?

Depending on the number of devices, an appointment may take up to 3 hours. Devices cannot be left overnight at the inspection centre. They must be collected after the registration appointment is complete.

18. Do I or my staff need to be present throughout the registration process?

Yes. A retailer representative must be present throughout the entire registration process.

D. Transfer of Ownership and Corppass

19. Where can I find the link to transfer ownership to the new owner?

Go to <https://go.gov.sg/1m-mstransfer> and login to Singpass via “For Business Users”. Alternatively, go to <https://onemotoring.lta.gov.sg>, then click on the “Digital Services” tab, search for “Transfer” in the search enquiry bar. Select “Transfer of Mobility Scooter (Requires Login)”, then login to Singpass via “For Business Users”.

After logging in to Singpass, you will be brought to the website to initiate transfer of ownership of mobility scooter to the new owner. You must key in the new owner’s NRIC, Name, Date of Birth, and contact details, and submit a declaration before confirming the transfer.

20. What do I need to do if the new owner does not have a Singpass account?

Retailers must initiate the transfer on OneMotoring and also submit a FormSG authorisation form to LTA ([Authorisation Form for Mobility Scooter Transfer of Ownership | FormSG](#)) at the point of sale. The new owner must sign the FormSG to authorise the transfer. Once submitted to LTA, the transfer will be approved within 5 calendar days. The new owner will receive a hardcopy letter on the transfer confirmation.

21. Can a buyer send someone else to purchase the mobility scooter on their behalf?

Yes. The buyer must provide the new owner's NRIC and Date of Birth to the retailer. If the new owner has Singpass, the new owner will receive an SMS notification to accept the transfer of MS on OneMotoring within 5 calendar days. If the new owner does not have Singpass, the buyer must sign a declaration on the FormSG authorisation form submitted to LTA that the purchase and transfer has been authorised by the prospective owner.

22. I have initiated the transfer to the new owner. How can I assist the new owner to accept the transfer on OneMotoring?

The new owner will receive an SMS notification to accept the transfer of ownership on OneMotoring within 5 calendar days. To accept the transfer, new owners should go to <https://go.gov.sg/1m-msconfirmtransfer>, then login to Singpass. Alternatively, they can go to <https://onemotoring.lta.gov.sg>, then click on the “Digital Services” tab, search for “Confirm” in the search enquiry bar. Select “Confirm/ Reject Transfer of Mobility Scooter (Requires Login)”. They must then login via Singpass.

After logging in to Singpass, the new owner should then select the mobility scooter to be transferred to them, retrieve their information via MyInfo, enter and confirm their details before accepting the transfer.

23. What happens if the new owner does not accept the transfer within 5 working days?

The seller will remain as the owner of the registered mobility scooter. The seller will need to initiate another transfer.

24. How much is the transfer fee?

There is no transfer fee.

25. Do I need Corppass to transfer device ownership on OneMotoring?

Yes. You and your staff must log in using Singpass as a business user, which works in conjunction with Corppass. Corppass is the system that authorises your staff to access

government digital services on behalf of your company. Please ensure your organisation's Corppass administrator has granted the appropriate access to transact on OneMotoring. For more information, visit www.corppass.gov.sg.

26. What is the difference between Singpass and Corppass?

Singpass is used for personal transactions, while Corppass is used for business transactions. When logging in for a corporate transaction, the individual's identity is first verified by Singpass, after which Corppass checks whether the individual has been authorised by their organisation to access the relevant digital service.

For more information on Corppass and Singpass, visit <https://ask.gov.sg/corppass>.

— End of Circular —