



REQUIREMENTS FOR NON-FEDA HOUSING APPROVAL

- a. The premises must comply with all requirements set by agencies including JTC, URA, SCDF, NEA, PUB, LTA, NParks, SFA and BCA. Where different agencies specify different occupancy loads, the lowest occupancy loads must be observed. Operators must ensure that the number of occupants does not exceed the approved occupancy load at any time.
- b. Operators are required to provide acceptable accommodation at all times.
- c. New applications must be submitted for changes in location, occupancy load, or structure of the quarters, with all new supporting documents.
- d. No additional workers may be housed beyond the approved occupancy load until approval from MOM is obtained.
- e. Operators must provide each resident with at least 4.2 square metres of living space within the living unit. "Living space" refers to the sleeping and living areas in the living unit. To avoid doubt, "living space" does not include other areas in the living unit, such as the sanitary facility areas, kitchen areas, and laundry areas.
- f. Operators must provide each group of 6 residents with a minimum of one set of en-suite toilet facilities, which must include a water closet, a shower point and a hand-wash basin. Toilets shall be designed with natural ventilation (that meets BCA's requirements) to ensure good air flow and ventilation. Each toilet area should be equipped with at least 1 exhaust fan.
- g. Operators must put in place sufficient measures, such as having an effective pest control programme, to ensure that the premises are free from all vectors (i.e. mosquitos, rats, fleas, flies and cockroaches), pests (e.g. termites, ants, wasps) and bedbugs.
- h. Operators must provide at least one of the following at no additional cost or charge to the residents:
 - Cooking facilities that are permitted under the Code of Practice for Fire Precautions in Buildings; or
 - On-site cookhouse or canteen providing cooked meals; or
 - Access to catered cooked meals.

- i. Operators must provide sufficient washing machines or laundry services at no additional cost or charge to the residents.
- j. Operators must provide designated free Wi-Fi zones, with unlimited data per user, for residents in the common areas of the Living Domain (e.g. courtyard, cooking area, dining area, indoor social areas). Access speed per user must not be lower than the recommended typical access speed per user for Wireless@SG.
- k. Operators must provide a feedback channel for residents to submit feedback
- l. Operators must maintain a register of all residents housed in the premises.
- m. Operators must inform the Ministry, when the usage of the premises has ceased.
- n. Operators must notify MOM no less than 21 days prior to evicting or locking out residents at <https://go.gov.sg/mom-dorm-eviction>. The operator must not evict or lock out residents without attempting to resolve the matter with the relevant parties (e.g. employer of the residents) or if directed by MOM.
- o. Where there is a serious incident affecting the safety, security and/ or well-being of residents, the operator must manage the incident and if necessary, alert the relevant emergency response authorities. Alert MOM by emailing to MOM_ACE_Ops_Centre@mom.gov.sg within 3 hours from the discovery of the incident and **submit an incident report** to MOM within 24 hours from the discovery of the incident.
- p. Operators should [seek approval from MOM](#) to organise, conduct or allow any religious, race-related or political based events in the premises.
- q. Operators must remind residents to comply with Singapore's laws and social norms, and not to engage in unlawful or inappropriate behaviour such as fighting, spitting, littering or public drunkenness.
- r. Operators must manage and resolve disturbances to nearby residents, reach out to neighbouring units, and display a banner with the company's contact number.
- s. MOM reserves the right to disallow any premises from operating or remove from OFWAS and require relocation of migrant worker.