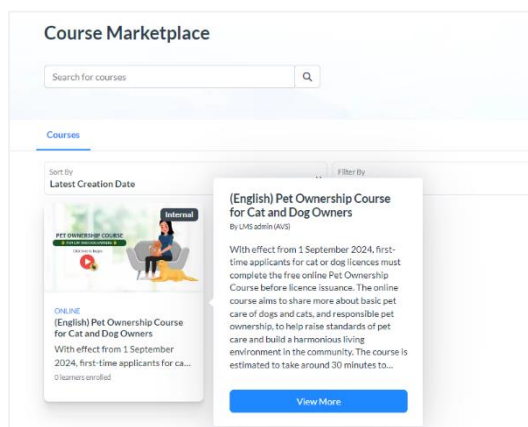


Free Online Pet Ownership Course

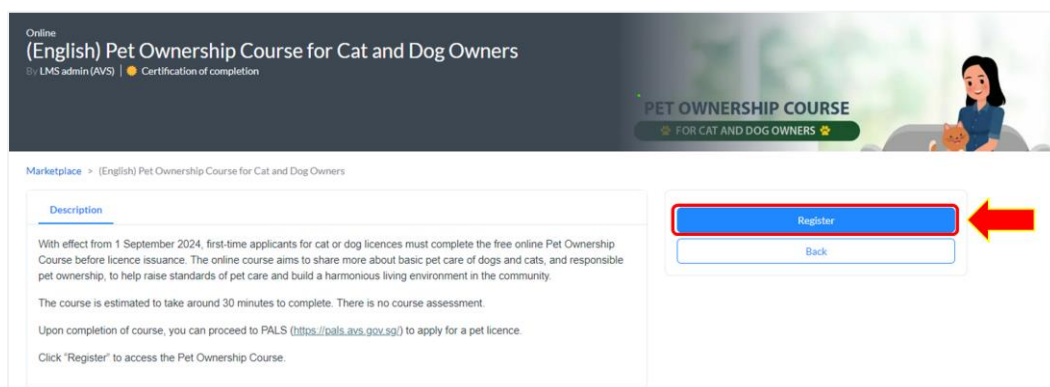
Course Access Guide – **For foreigners (passport number holders) only**

*User will also need to download  **Google Authenticator app** for two-factor authentication.

1. Locate the pet ownership course modules at <https://go.gov.sg/petownershipcourse>.



2. Click on the course and click **'Register'** on the right.



3. Key in the required information and click **'Submit'**.

Course Registration Form

Already have an account? [Login here](#)

Name*

Email* (User ID)

Resident Status*

☐ Singapore Citizen ☐ Permanent Resident ☐ Foreigner (FIN) ☒ Foreigner Passport

NRIC/FIN/Passport No.*

4. You will receive a confirmation email and login instructions:

Dear Wendy Tan,

Your LMS account has been created.

Please login via this URL: <https://lms.nparks.gov.sg>

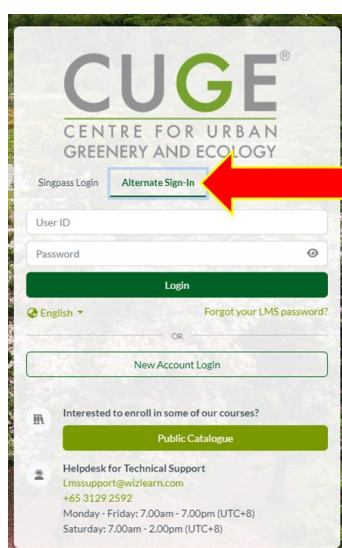
Your UserID: foreignerpp1@email.com

Security Code: 41481258

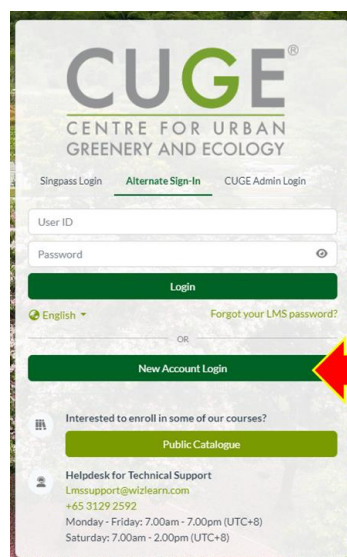
Instructions:

Click on Alternate Sign-In tab.
Click on 'New Account Login' button.
[This is a system-generated email. Please do not reply to this email. Thank you.]

5. Follow the instructions given in the email to set up your account at <https://lms.nparks.gov.sg>:

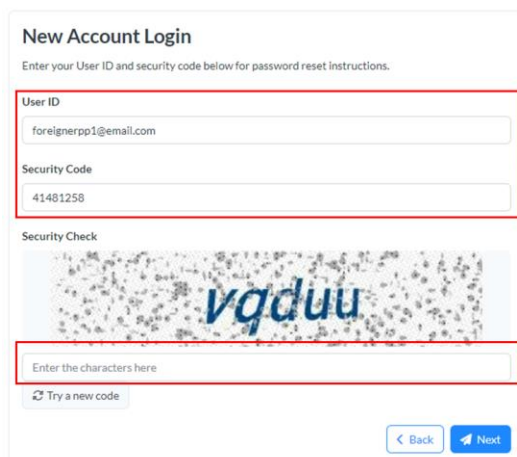


a) Click
'Alternate
Sign-in'



b) Click 'New
Account
Login'

6. Complete the information in the next screen using the details in the confirmation email.



Enter UserID and
Security Code from
the Account
Creation Email

Enter the captcha
code on screen

Dear Wendy Tan,

Your LMS account has been created.

Please login via this URL: <https://lms.nparks.gov.sg>

Your UserID: foreignerpp1@email.com

Security Code: 41481258

Instructions:

Click on Alternate Sign-In tab.
Click on 'New Account Login' button.
[This is a system-generated email. Please do not reply to this email. Thank you.]

7. Launch the  Google Authenticator app and scan the QR code generated on screen to link the account with the app. Then enter the code generated from the app.

Two factor authentication

- Step 1: Install Google Authenticator App on your phone.
- Step 2: Once installed, open the app and scan the QR code below.



Launch Google Authenticator app and scan the QR code generated

- Step 3: Enter the 6-digit code from the app.

Enter Your Code

Enter the code generated from Google Authenticator

[< Back](#) [✓ Verify](#)

8. Upon successful verification, you may proceed to enter your preferred password.

Reset Your Password

Password Policy

- At least 12 characters
- Contain at least 1 number (0-9)
- Contain at least 1 lower case character (a-z)
- Contain at least 1 upper case character (A-Z)
- Cannot reuse last 3 passwords
- (Optional) Allow special characters (!@#\$%)

New Password

Password

Confirm Password

Confirm Password

Security Check



Enter the characters here [Try a new code](#)

Enter preferred password and captcha code on screen

[Submit](#)

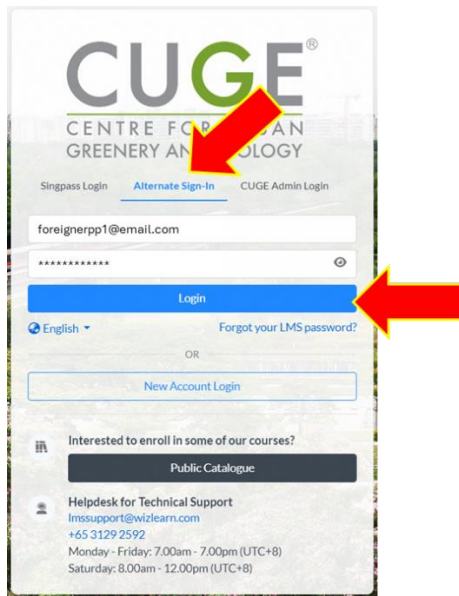
9. Once account password is set successfully, return to login page <https://lms.nparks.gov.sg> and select '**Alternate Sign-In**' to log in to your account.

Reset Your Password

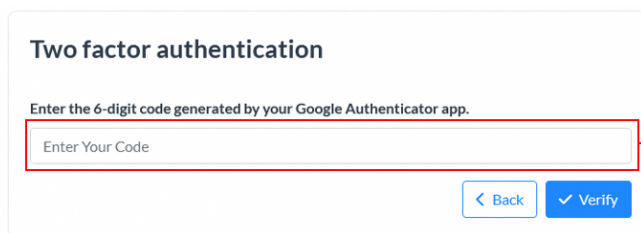
Your password has been reset successfully, please proceed back to login

[Back to login](#)

10. Enter User ID (email) and password set previously and click ‘Login’.



11. Launch the  Google Authenticator app and enter the code below.



Enter the code generated from
Google Authenticator app

12. Upon your first successful log in and authentication, you will see the ‘Terms and Conditions’ page. Agree to the Terms and Conditions at the end of the page to continue.

Terms and Conditions

Terms of Use For Learning Management System

The Learning Management System, which is a learning platform/portal operated by the National Parks Board, ("LMS") has been provided to you by the National Parks Board ("NParks", "we", "our" or "us"), whose registered office is located at 1 Cluny Road, Singapore 259569, via its Centre for Urban Greenery and Ecology ("CUGE") division.

These Terms and Conditions of Use ("Terms") govern the user's ("users", "you", "your", "yours", "yourself") access to and use of the LMS (whether used as software to be installed or accessed on a mobile device, or on a computing system, or on a website, or otherwise), its contents, notifications, and all other accompanying materials identified in the Schedule to these Terms ("Services").

By browsing, accessing, and/or using the LMS, you agree to be bound by the following Terms, as well as the Privacy Statement (as defined below).

We reserve the right to amend these Terms at any time, in our sole discretion and by your use of the LMS and/or access to and use of the Services, and you further agree to be bound by these Terms as may be amended from time to time.

We reserve the right to take action against you or any other party in the event of a breach of these Terms, whether such remedies lie pursuant to a criminal prosecution or civil proceedings.

IF YOU DISAGREE WITH ANY OF THESE TERMS, YOU MUST IMMEDIATELY DISCONTINUE YOUR ACCESS TO THE LMS AND YOUR USE OF THE SERVICES ON THE LMS IMMEDIATELY.

1. Definitions and Interpretations

The following definitions shall apply in these Terms:

"Agreement" means the agreement formed between NParks and yourself by these Terms and the Privacy Statement for the use of the LMS.

"Computer" means your personal computer or mobile phone or tablet or other electronic device used to access LMS.

"Content" means the data, materials, information, news, assessments and such other listings, data, input, text, audio, video, pictures, graphics, software, blogs, webcasts, podcasts, broadcasts, messages, software, comments, interactive digital content, and other content that is made available on the LMS or which the user may upload, as the case may be.

"Course" means a course administered by NParks through CUGE, for which you have registered as a participant.

"Marks" means trademarks, registered marks and service marks.

"NParks Content" shall mean

"Privacy Statement" means

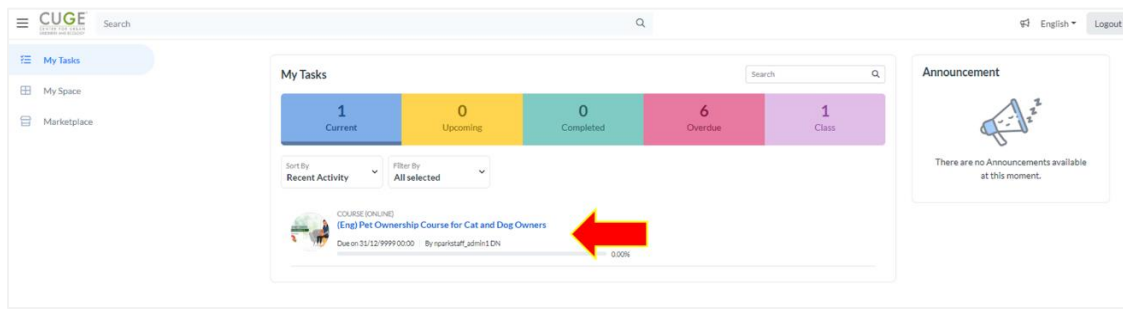
14. Governing Law & Jurisdiction

i. This Agreement and all matters relating to your access to, or use of the LMS shall be governed by and construed in accordance with the laws of Singapore.

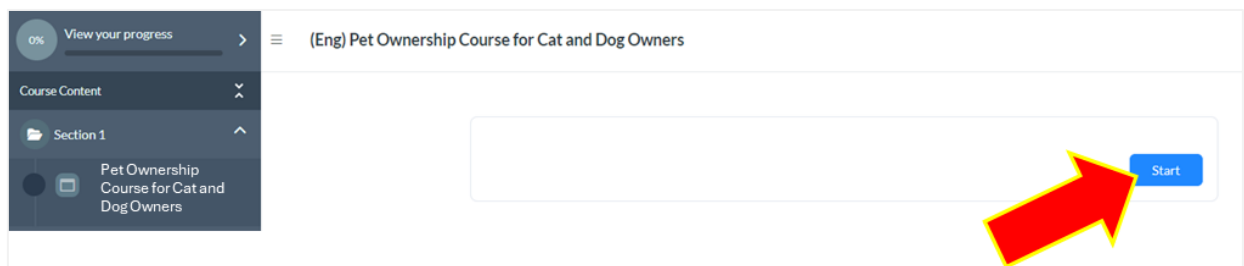
ii. You hereby agree to submit to arbitration in Singapore as the sole and final dispute resolution method in respect of any disputes arising out of this Agreement and/or your use of and/or access to LMS.

☒ I have read and agree to the Terms and Conditions

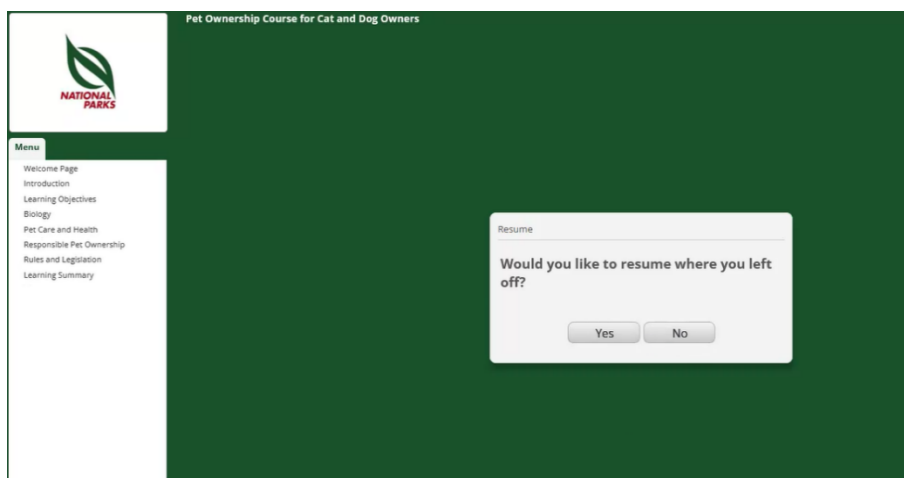
13. Look for the registered course under **'My Tasks'**. Click on the item to access the course.



14. Click 'Start' to begin the course.

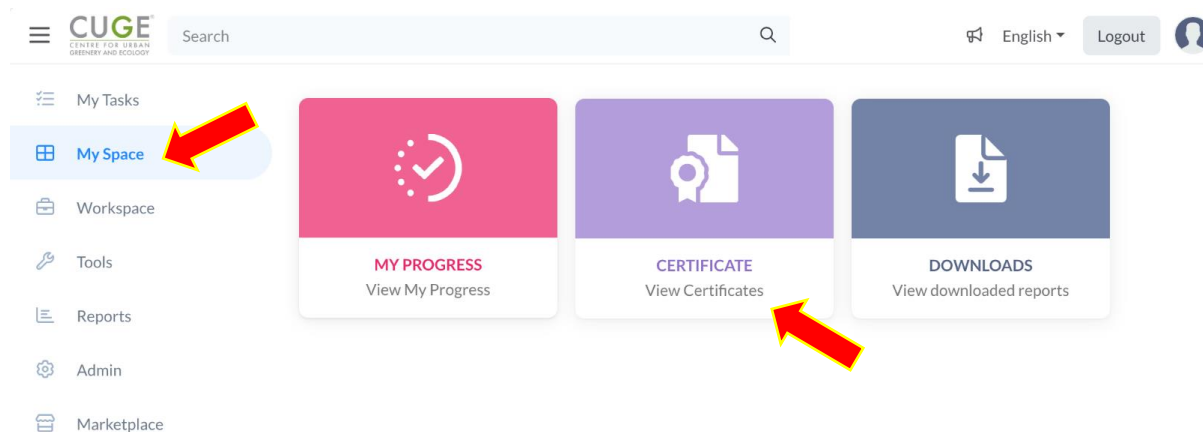


15. If you exit the course before completion, you will be able to resume from where you last left off. Click **'Yes'** to resume and **'No'** to restart the course.



Course Certificate Access Guide

1. When logged in to your account, click '**My Space**', followed by '**Certificate**'.



2. You may download your course certificate by clicking '**Download**'.

