

DETAILS OF PRE-APPROVED DIGITAL SOLUTION

ANNEX 3

Company Name	Consulting Research Services Pte Ltd
Digital Solution Name & Version Number²	CRS Salesforce Donation Version 2026 and Salesforce Experience Cloud
Appointment Period	9 February 2026 to 8 February 2027

Standard Packaged Solution (ie. Minimum items to be purchased)

Cost Item	Unit Cost (\$)	Unit	Quantity	Subtotal (\$)	Qualifying Cost * (\$)
1) Software Salesforce Enterprise Edition Non Profit Cloud (OPTIONAL)* Licenses are flexible and can be adjusted according to the number of users, with a minimum of two (2) required. One license will be allocated to CRS for system administration purposes. Eligible SSAs are also entitled to 10 free Salesforce licenses under the Power of Us Program (https://www.salesforce.com/company/power-of-us/) from Salesforce. Conditions apply. *Applicable to the 11th user licence onwards. The first 10 Salesforce licences per agency are free.	1,200.00	per user / per year	1.00	1,200.00	2,400.00
OPTIONAL: Donor portal: Salesforce Customer Community+ (SSA can choose (1) or (2)) (1) Login based license (based on no. of logins per month)	30.00	monthly logins / per year	1.00	30.00	30.00
(2) Members based license	54.00	per member / per year	1.00	54.00	54.00
2) Professional Services Implementation Services - Implementation, Coding and Testing (19 man-days) – Configuration, development, and system testing. - Data Migration (3 man-days) – Import of legacy data into the new system (limited to 300,000 records) - System Deployment (2 man-days)	1,000.00	per manday	24.00	24,000.00	24,000.00
Project Management (Project Manager) - Onsite System Walk through & Configuration Documentation (2 man-days) - Overall Project Management (5 man-days)	1,000.00	per manday	7.00	7,000.00	7,000.00
Optional: Payment Gateway Integration (Red Dot/2C2P/Stripe) with Online donation form	1,000.00	per manday	5.00	5,000.00	5,000.00
Optional: Donor portal: Salesforce Experience Cloud Donor Portal Implementation	1,000.00	per manday	3.00	3,000.00	3,000.00
3) Training 1 Day training class with max 10 students	1,000.00	per manday	1.00	1,000.00	1,000.00
4) Others Annual Maintenance & Support (40 man-hours)	5,000.00	per year	1.00	5,000.00	5,000.00
Optional: Payment Gateway Proxy Hosting Fee	2,000.00	per year	1.00	2,000.00	2,000.00
Total				44,000.00	44,000.00
				45,200.00	45,200.00
				46,400.00	46,400.00
Total is depending on the number of login based license				47,030.00	47,030.00
				48,230.00	48,230.00
				49,430.00	49,430.00
Total is depending on the number of member based license				47,054.00	47,054.00
				48,254.00	48,254.00
				49,454.00	49,454.00

Minimum 2 licenses required, if needed. SSA can
(1) no need to buy license if SSA has enough Salesforce license i.e., Qualifying Cost (QC) = \$0;
(2) buy 1 license i.e., QC = \$1,200; or
(3) buy 2 licenses i.e., QC = \$2,400

No software license and no donor portal
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Year 2

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	30.00	monthly login / per year	1.00	30.00	30.00
	54.00	per member / per year	1.00	54.00	54.00
4) Others Annual Maintenance & Support (40 man-hours)	5,000.00	per year	1.00	5,000.00	5,000.00
Optional: Payment Gateway Proxy Hosting Fee	2,000.00	per year	1.00	2,000.00	2,000.00
Total				7,000.00	7,000.00
				8,200.00	8,200.00
				9,400.00	9,400.00
Total is depending on the number of login based license				7,030.00	7,030.00
				8,230.00	8,230.00
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¹ A higher upgrade of the software version is acceptable, for example solution version 3.x allow anything from 3.0 to 3.99999
* Qualifying cost refers to the supportable cost to be co-funded under the grant