DETAILS OF PRE-APPROVED DIGITAL SOLUTION **ANNEX 3**

Company Name	Consulting Research Services Pte Ltd
Digital Solution Name & Version Number[1]	CRS Salesforce Volunteer Version 2026 and Salesforce Experience Cloud
Appointment Period	9 February 2026 to 8 February 2027

Standard Packaged Solution (ie. Minimum items to be purchased)

	Cost Item	Unit Cost ($)	Unit	Quantity	Subtotal ($)	Qualifying Cost * ($)	
1)	**Software**						
	Salesforce Enterprise Edition Non Profit Cloud (OPTIONAL)* Licenses are flexible and can be adjusted according to the number of users, with a minimum of two (2) required. One license will be allocated to CRS for system administration purposes. Eligible SSAs are also entitled to 10 free Salesforce licenses under the Power of Us Program (https://www.salesforce.com/company/power-of-us/) from Salesforce. Conditions apply. *Applicable to the 11th user licence onwards. The first 10 Salesforce licences per agency are free.	1,200.00	per user / per year	1.00	1,200.00	2,400.00	Minimum 2 licenses required, if needed. SSA can (1) no need to buy license if SSA has enough Salesforce license i.e., Qualifying Cost (QC) = $0; (2) buy 1 license i.e., QC = $1,200; or (3) buy 2 licenses i.e., QC = $2,400
	Salesforce Customer Community+ (SSA can choose (1) or (2))						
	(1) Login based license (based on no. of logins per month)	30.00	monthly logins / per year	1.00	30.00	30.00	
	(2) Members based license	54.00	per member / per year	1.00	54.00	54.00	
2)	**Professional Services**						
	Implementation Services - Implementation, Coding and Testing (21 man-days) – Configuration, development, and system testing. - Data Migration (3 man-days) – Import of legacy data into the new system (limited to 300,000 records) - System Deployment (2 man-days)	1,000.00	per manday	26.00	26,000.00	26,000.00	
	Project Management (Project Manager) - Onsite System Walk through & Configuration Documentation (2 man-days) - Overall Project Management (6 man-days)	1,000.00	per manday	8.00	8,000.00	8,000.00	
	Salesforce Experience Cloud Volunteer Portal Implementation	1,000.00	per manday	4.00	4,000.00	4,000.00	
3)	**Training**						
	- 1.5 Days training class with max 10 students	1,000.00	per manday	1.50	1,500.00	1,500.00	
4)	**Others**						
	Annual Maintenance & Support (40 man-hours)	5,000.00	per year	1.00	5,000.00	5,000.00	
	Total is depending on the number of login based license				44,530.00	44,530.00	No software license and volunteer portal 1 login based license
					45,730.00	45,730.00	1 software license and volunteer portal 1 login based license
					46,930.00	46,930.00	2 software licenses and volunteer portal 1 login based license
	Total is depending on the number of member based license				44,554.00	44,554.00	No software license and volunteer portal 1 member based license
					45,754.00	45,754.00	1 software license and volunteer portal 1 member based license
					46,954.00	46,954.00	2 software licenses and volunteer portal 1 member based license

Year 2

	Cost Item	Unit Cost ($)	Unit	Quantity	Subtotal ($)	Qualifying Cost * ($)	
1)	**Software**						
	Salesforce Enterprise Edition Non Profit Cloud (OPTIONAL)* Licenses are flexible and can be adjusted according to the number of users, with a minimum of two (2) required. One license will be allocated to CRS for system administration purposes. Eligible SSAs are also entitled to 10 free Salesforce licenses under the Power of Us Program (https://www.salesforce.com/company/power-of-us/) from Salesforce. Conditions apply. *Applicable to the 11th user licence onwards. The first 10 Salesforce licences per agency are free.	1,200.00	per user / per year	1.00	1,200.00	2,400.00	Minimum 2 licenses required, if needed. SSA can (1) no need to buy license if SSA has enough Salesforce license i.e., Qualifying Cost (QC) = $0; (2) buy 1 license i.e., QC = $1,200; or (3) buy 2 licenses i.e., QC = $2,400
	Salesforce Customer Community+ (SSA can choose (1) or (2))						
	(1) Login based license (based on no. of logins per month)	30.00	monthly logins / per year	1.00	30.00	30.00	
	(2) Members based license	54.00	per member / per year	1.00	54.00	54.00	
4)	**Others**						
	Annual Maintenance & Support (40 man-hours)	5,000.00	per year	1.00	5,000.00	5,000.00	
	Total is depending on the number of login based license				5,030.00	5,030.00	No software license and volunteer portal 1 login based license
					6,230.00	6,230.00	1 software license and volunteer portal 1 login based license
					7,430.00	7,430.00	2 software licenses and volunteer portal 1 login based license
	Total is depending on the number of member based license				5,054.00	5,054.00	No software license and volunteer portal 1 member based license
					6,254.00	6,254.00	1 software license and volunteer portal 1 member based license
					7,454.00	7,454.00	2 software licenses and volunteer portal 1 member based license

Year 3

	Cost Item	Unit Cost ($)	Unit	Quantity	Subtotal ($)	Qualifying Cost * ($)	
1)	**Software**						
	Salesforce Enterprise Edition Non Profit Cloud (OPTIONAL)* Licenses are flexible and can be adjusted according to the number of users, with a minimum of two (2) required. One license will be allocated to CRS for system administration purposes. Eligible SSAs are also entitled to 10 free Salesforce licenses under the Power of Us Program (https://www.salesforce.com/company/power-of-us/) from Salesforce. Conditions apply. *Applicable to the 11th user licence onwards. The first 10 Salesforce licences per agency are free.	1,200.00	per user / per year	1.00	1,200.00	2,400.00	Minimum 2 licenses required, if needed. SSA can (1) no need to buy license if SSA has enough Salesforce license i.e., Qualifying Cost (QC) = $0; (2) buy 1 license i.e., QC = $1,200; or (3) buy 2 licenses i.e., QC = $2,400
	Salesforce Customer Community+ (SSA can choose (1) or (2))						
	(1) Login based license (based on no. of logins per month)	30.00	monthly logins / per year	1.00	30.00	30.00	
	(2) Members based license	54.00	per member / per year	1.00	54.00	54.00	
4)	**Others**						
	Annual Maintenance & Support (40 man-hours)	5,000.00	per year	1.00	5,000.00	5,000.00	
	Total is depending on the number of login based license				5,030.00	5,030.00	No software license and volunteer portal 1 login based license
					6,230.00	6,230.00	1 software license and volunteer portal 1 login based license
					7,430.00	7,430.00	2 software licenses and volunteer portal 1 login based license
	Total is depending on the number of member based license				5,054.00	5,054.00	No software license and volunteer portal 1 member based license
					6,254.00	6,254.00	1 software license and volunteer portal 1 member based license
					7,454.00	7,454.00	2 software licenses and volunteer portal 1 member based license

[1] A higher upgrade of the software version is acceptable, for example solution version 3.x allow anything from 3.0 to 3.99999

* Qualifying cost refers to the supportable cost to be co-funded under the grant