

Frequently Asked Questions on Updated Test Regime

General Information

1. How do I check on my workers' vaccination status and Rostered Routine Testing (RRT) exemption status?

Ans: You may use Safe@Work to check on your workers' vaccination status and RRT exemption status. Your workers may also use FWMOMCare or SGWorkPass to check their vaccination status and RRT exemption status. For Singapore Citizens and Permanent Residents, your workers may use the TraceTogether or HealthHub to check their vaccination status and RRT records.

2. My worker has to administer an ART test because his roommate tested positive on his ART and he received a Health Risk Warning (HRW) from Ministry of Health (MOH). What can he do?

Ans: If your worker receives a HRW issued from MOH, please get your worker to collect additional ART kits required for the duration of their HRW from the vending machines. For workers staying in dormitories, please collect at the migrant workers' recreation centres. For workers not staying in dorms, please collect at selected venues found at <https://www.gowhere.gov.sg/art>. They should bring along their FIN cards with a barcode, as they will need to scan it at the vending machine.

3. How do I know if my worker is a recovered worker?

Ans: A recovered worker is someone who has been infected with COVID-19 previously, which means he has tested PCR positive previously or tested Serology (Anti-N) positive. Workers who were tested positive only on their ART previously are not considered as recovered workers. They are still required to go for RRT.

4. How do I know if my workers are fully vaccinated and recovered from COVID-19?

Table 1: Fully Vaccinated COVID-19 Recovered Workers

Vaccine Type (PSAR / WHO-EUL)	Criteria to be considered as Fully Vaccinated COVID-19 Recovered Workers
<ul style="list-style-type: none"> - Pfizer-BioNTech/Comirnaty - Moderna 	<p>Either:</p> <ul style="list-style-type: none"> • Recovered from a COVID-19 infection and subsequently receives at least one dose of the COVID-19 vaccination at least 3 months after date of positive polymerase chain reaction (PCR) test. <p>Or:</p> <ul style="list-style-type: none"> • Fully vaccinated with two doses, before being infected with COVID-19 and subsequently recovering from it. Persons who received one dose of the vaccination before being infected would need to receive their 2nd dose to be considered as fully vaccinated.
<ul style="list-style-type: none"> - Sinovac-CoronaVac - Sinopharm 	<p>Either:</p>

	<ul style="list-style-type: none"> Recovered from a COVID-19 infection and subsequently receives at least two doses of the COVID-19 vaccination at least 3 months after the date of PCR test <p>Or:</p> <ul style="list-style-type: none"> Fully vaccinated with three doses, before being infected with COVID-19 and subsequently recovering from it. Persons who received two doses of the vaccination before being infected would need to receive a third dose of either Sinovac/Sinopharm or mRNA vaccines to be considered as fully vaccinated.
--	--

5. Are my recovered border-facing frontline workers exempted from RRT?

Ans: Previously, recovered border-facing frontline workers were not exempted from RRT. From 1 December 2021, they will be subject to the same testing regime as other recovered workers (in Table 2).

Table 2: Updated Testing Regime for **COVID-19 Recovered Workers**

Worker Groups	No of days from date of infection	From 1 December 2021
Fully vaccinated recovered workers	<u>Within</u> 270 days	<ul style="list-style-type: none"> Exempted from RRT
	<u>More than</u> 270 days	<ul style="list-style-type: none"> Exempted from RRT (<i>new</i>)
Unvaccinated recovered workers	<u>Within</u> 270 days	<ul style="list-style-type: none"> Exempted from RRT up till 270 days from date of infection
	<u>More than</u> 270 days	<ul style="list-style-type: none"> Need to undergo RRT: Employer supervised self-swab ART every 3 days

6. If my workers are exempted from RRT, will they be exempted from public health measures as well?

Ans: **Only recovered workers within 270 days of the date of covid infection** will be exempted from Health Protocol 2* or Antigen Rapid Test (ART) positive management protocol (for those residing in dormitories) if tested positive for ART but asymptomatic. Workers can return to work as per normal. For recovered workers not residing in dorms, please guide the worker to abide by the MOH guidelines set out at <https://www.covid.gov.sg/>

* **Health Protocol 2:** For those who are well and tested positive on their ART, they should self-isolate at home for the next 72 hours. After 72 hours, they can re-test and if negative, they may exit isolation and resume normal activities. If they become unwell at any time, they should see a doctor

7. Where can my workers return their unopened boxes of ART kits if they are exempted from RRT?

Ans: Your workers may return their unopened boxes of ART kits at the collection points listed in the Table 3. Please note that only unopened boxes should be returned.

Table 3 – Collection/Return Points

Recreation Centres for Collection or Return of ART Kits	Address	Timing
COCHRANE RECREATION CENTRE	100 SEMBAWANG DRIVE S756998	Daily 9am to 4pm
PENJURU RECREATION CENTRE	27 PENJURU WALK, S608538	Daily 9am to 4pm
TERUSAN RECREATION CENTRE	1 JLN PAPAN S619392	Daily 9am to 4pm

Mobile Applications

1. My workers' AccessCode currently shows Red but they are fully vaccinated recovered workers and are supposed to be exempted from RRT. What can my workers do?

Ans: Please ensure your workers fulfil the exemption criteria. If they do, please contact us at MOM eFeedback at <https://service2.mom.gov.sg/efeedback/Forms/eFeedback.aspx> so that we may assist you. Meanwhile, please instruct them to complete an Antigen Rapid Test (ART) so that they may leave the dorm for work. Workers can collect 6 kits by scanning the barcode twice.

2. My recovered workers will only be fully vaccinated after the 1 Dec 2021. Will my workers still be exempted from RRT?

Ans: Your recovered workers will be exempted from RRT only if they are fully vaccinated. Once they fulfil this condition, their vaccination status will be updated in MOH's records and they can expect their RRT exemption to be reflected on SGWorkPass/FWMOMCare 24 hours after they complete their vaccination.

3. My workers who are required to undergo RRT have missed their scheduled ART swab and their AccessCode turned red. When will their AccessCode turn green?

Ans: Workers will have to take their ART and wait for their AccessCode to turn green (in 2-3 hours) before they can return to work. Please be reminded to adhere to the given schedule.