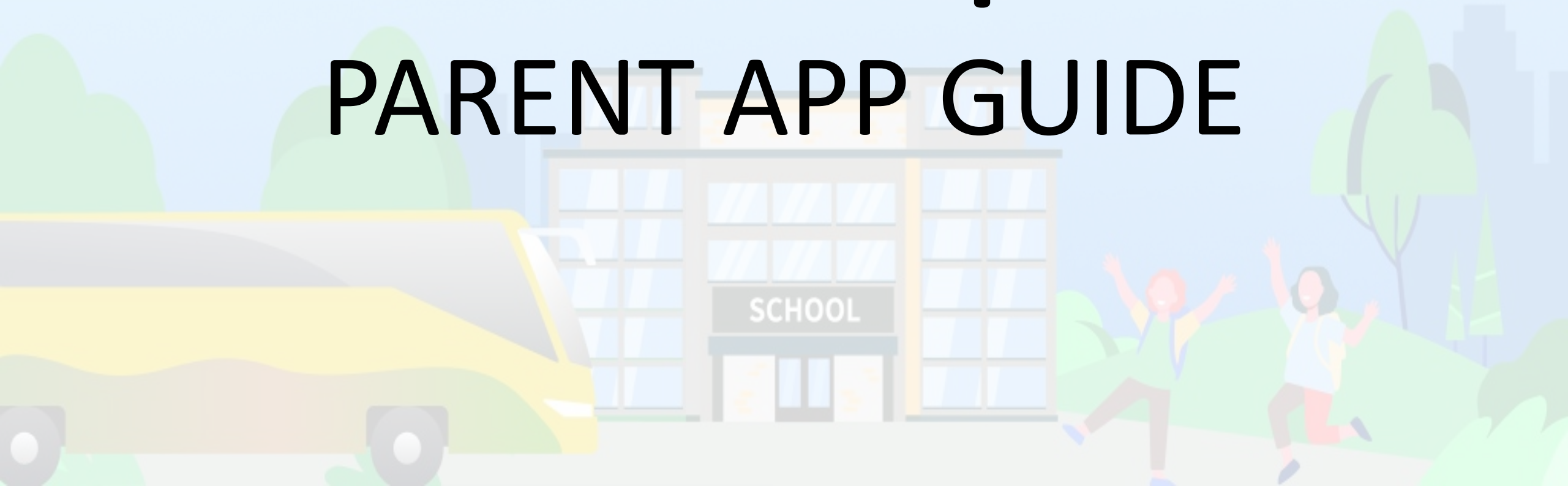




SFX Transport

PARENT APP GUIDE



Download App

Please download our app from the Apple App Store or Google Play Store. You can search for "SFX Schoolbus" or scan the QR code provided below.

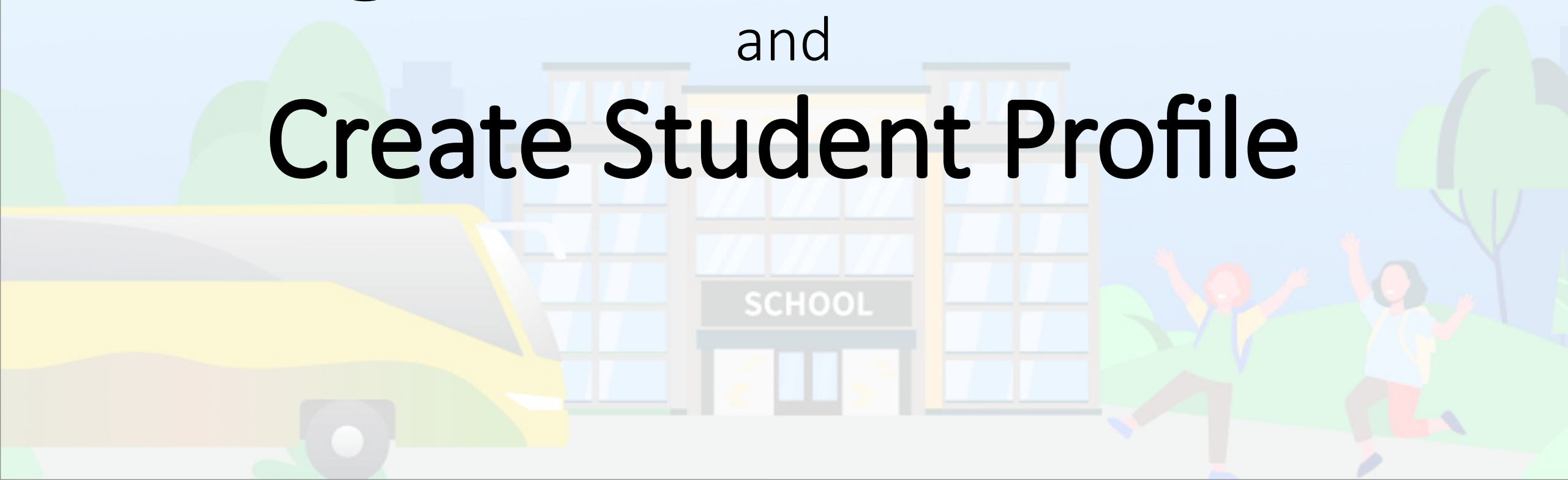
Android Version



iOS Version



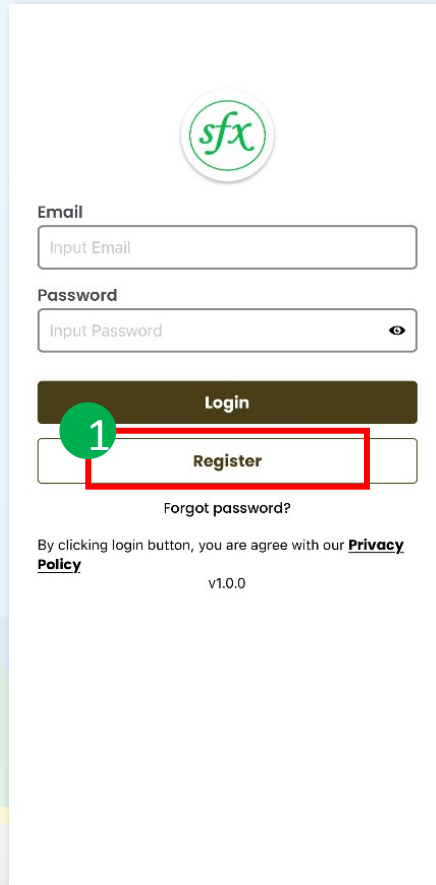
Register Parent Account and Create Student Profile



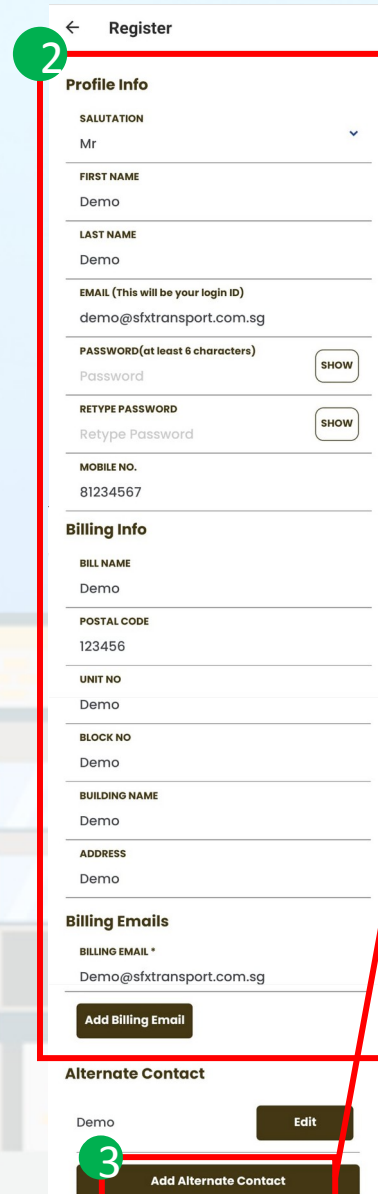
Register Parent Account/ Log in

If you are a first-time user, please follow the steps below to register your account:

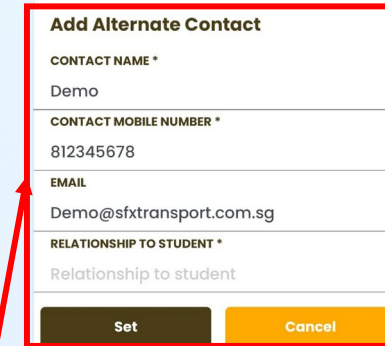
1. Click the 'Register' button.
2. Provide necessary details.
3. Include an 'Alternate Contact' (mandatory field).
4. Read and click if you agree to the Terms & Conditions, Waiver and Indemnity, and Privacy Policy by ticking the respective boxes.
5. Click 'Register'.
6. Login with your registered account.



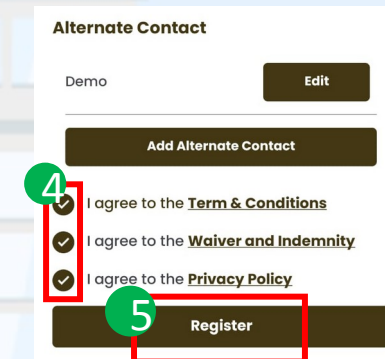
The initial screen features the SFX logo at the top. Below it are input fields for 'Email' and 'Password'. A red box highlights the 'Register' button, with a green circle '1' next to it. Below the buttons are links for 'Forgot password?' and a disclaimer: 'By clicking login button, you are agree with our [Privacy Policy](#) v1.0.0'.



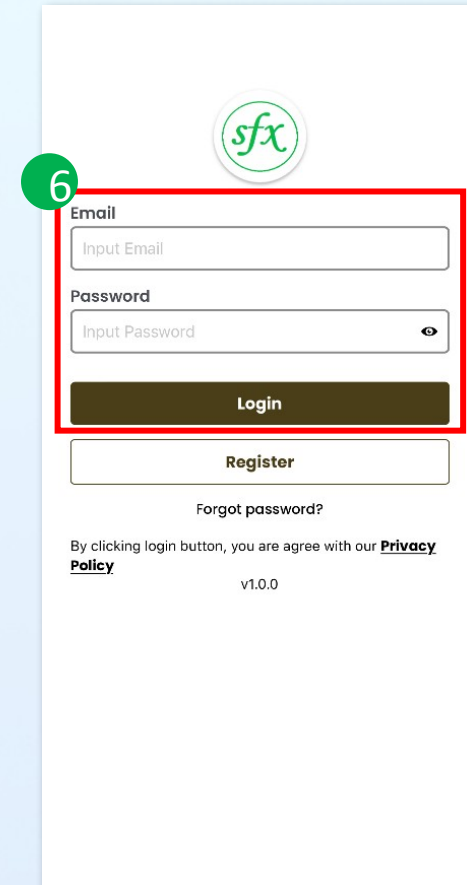
This screen is titled 'Register' and is divided into 'Profile Info' and 'Billing Info' sections. The 'Profile Info' section includes fields for Salutation, First Name, Last Name, Email, Password, Retype Password, and Mobile No. The 'Billing Info' section includes fields for Bill Name, Postal Code, Unit No, Block No, Building Name, and Address. A red box highlights the entire form, with a green circle '2' at the top left. At the bottom, there is an 'Alternate Contact' section with an 'Add Alternate Contact' button, marked with a green circle '3'.



This modal is titled 'Add Alternate Contact'. It contains fields for 'CONTACT NAME *', 'CONTACT MOBILE NUMBER *', 'EMAIL', and 'RELATIONSHIP TO STUDENT *'. There are 'Set' and 'Cancel' buttons at the bottom. A red arrow points from the 'Add Alternate Contact' button in the previous screen to this modal.



This screen is titled 'Alternate Contact' and shows the details of the added contact. It includes checkboxes for 'I agree to the [Term & Conditions](#)', 'I agree to the [Waiver and Indemnity](#)', and 'I agree to the [Privacy Policy](#)'. A red box highlights these checkboxes, with a green circle '4' next to the first one. Below the checkboxes is a 'Register' button, marked with a green circle '5'.



This is the final screen, identical to the first one. It features the SFX logo, 'Email' and 'Password' input fields, and a red box highlighting the 'Register' button, with a green circle '6' next to it. Below the buttons are links for 'Forgot password?' and a disclaimer: 'By clicking login button, you are agree with our [Privacy Policy](#) v1.0.0'.

Create Student Profile

To add your child's profile, please follow these steps:

- 1. Select 'Manage' tab.
- 2. Select 'Manage child'.
- 3. Click the 'Add' button located at the top right corner.
- 4. Input the necessary details.
- 5. Click 'Calculate Cost' and you will see the monthly bus fare.
- 6. Complete the process by clicking 'Submit'.
- 7. Student profile created.

Manage

Edit my profile

Manage child

Notification

Delete Account

Terms & Polices

Logout

Schedule

Payment

Manage

Manage Child

Add

There are no child registered yet. Tap on Add Button above to register.

Profile Info

Last 3 Digits of NRIC/FIN + Alphabet e.g. (123A) *
Input Last 3 Digits of NRIC/FIN + Alphabet

FIRST NAME *
First name

LAST NAME *
Last name

DATE OF BIRTH *
Date of birth

GENDER *
☐ Male ☐ Female

MEDICAL CONDITION
Input Medical Condition (Optional)

Add Photo

School Info

SCHOOL *
School Name

ACADEMIC YEAR *
Academy Year

LEVEL *
Level

CLASS
Class

(Please enter the grade level corresponding to the registration's academic year.)

Schedule

START DATE *
(School bus service start date)

TO AND/OR FROM *
☐ Morning (Bus to School)
☐ Afternoon (Bus from School)
☐ Both

DAY *
☒ Monday
☒ Tuesday
☒ Wednesday
☒ Thursday
☒ Friday

Pick up & Drop off Address

POSTAL CODE *
Postal Code

UNIT NO
Unit No

BLOCK NO
Block No

BUILDING NAME
Building Name

STREET *
Street

Calculate Cost

Cost Preview - SEPTEMBER

09/September/2024 - 30/September/2024 \$ 240

Total \$ 240

Calculate Cost

Submit

Manage Child

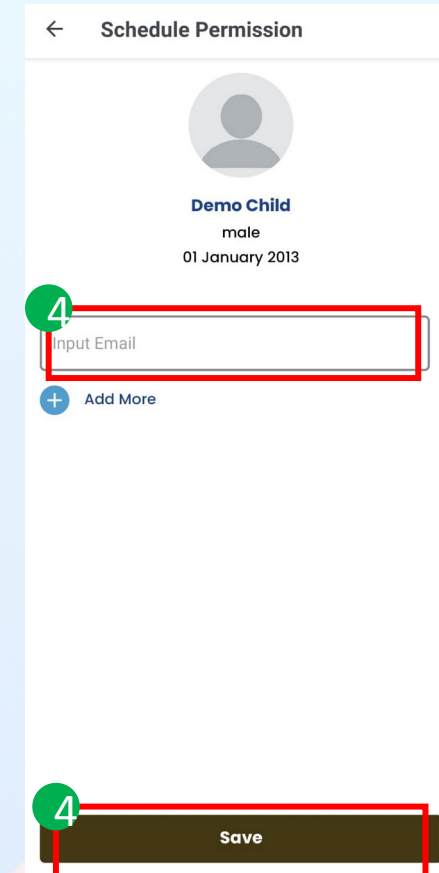
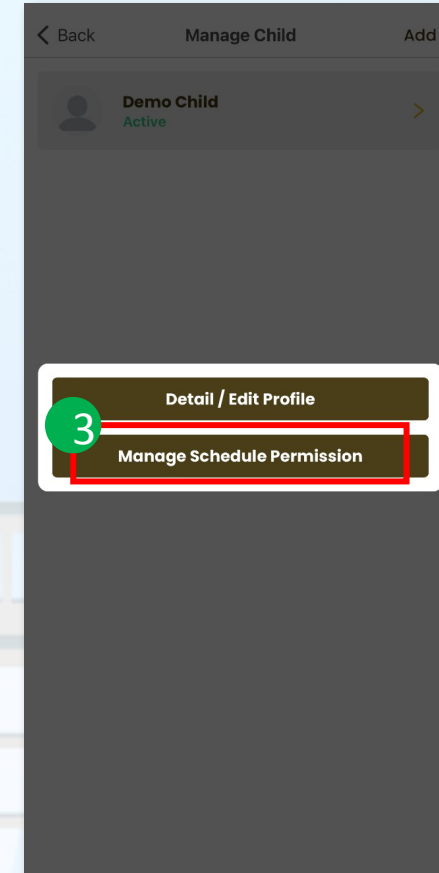
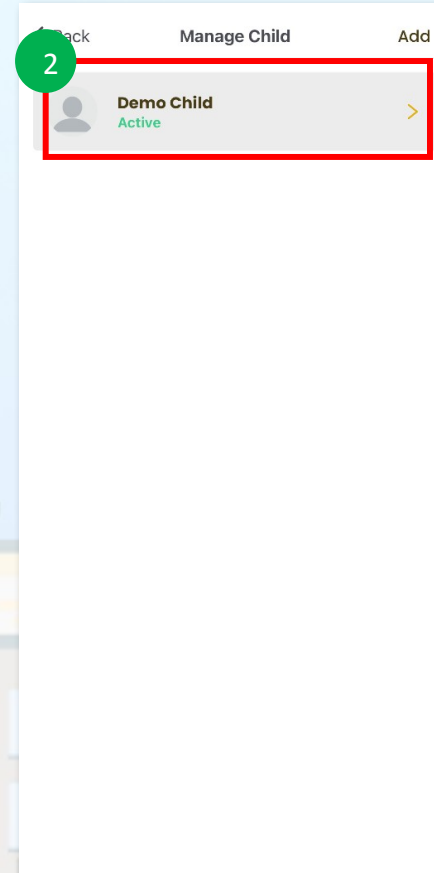
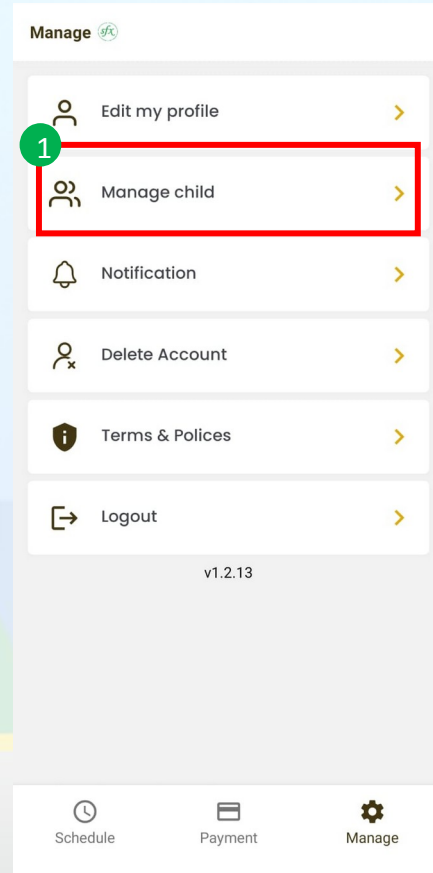
Add

Demo Child
Active

Share Permission

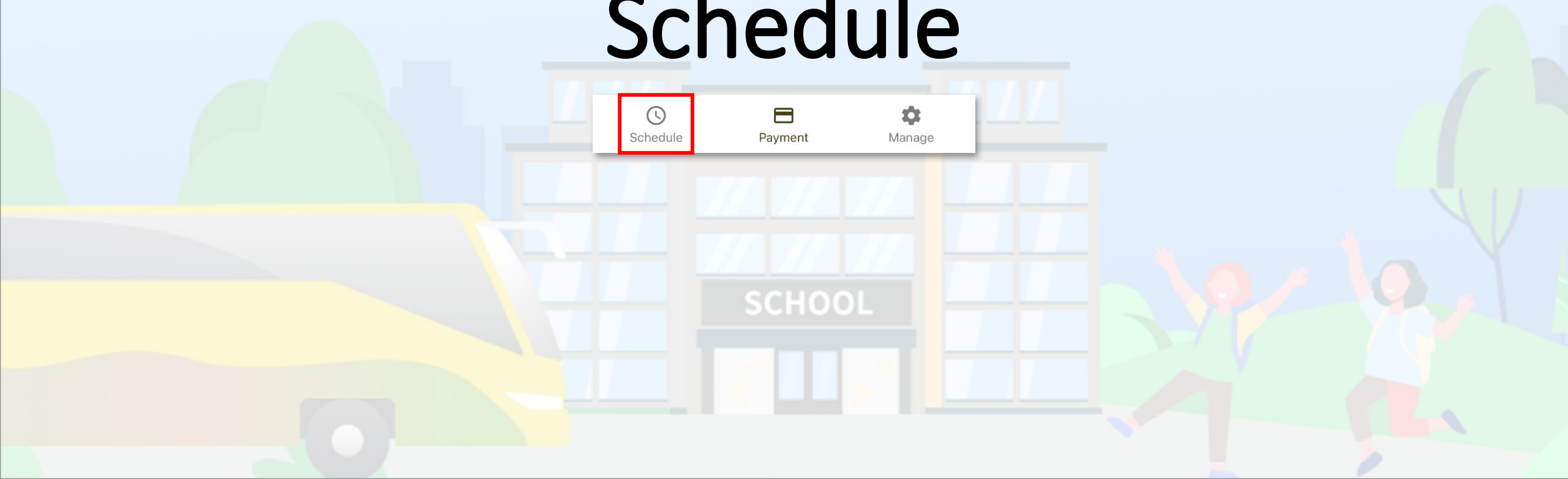
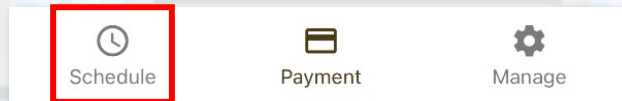
To share your child's **schedule details** to another parent's account, follow these steps (please ensure that the recipient parent's account is registered before proceeding):

1. Navigate to the 'Manage Child' tab.
2. Click on your pre-registered child.
3. Choose 'Manage Schedule Permission'.
4. Enter the email address of the parent who you want to share, then save.



App Functions (Part 1)

Schedule



Schedule

Click 'CLICK IF NOT TAKING' if your child doesn't use the bus.

Student Name

Wed 28 Aug 2024

Not going to school
(No AM and PM bus)

Not taking AM bus
(No AM bus)

Not taking PM bus
(No PM/CCA/Cross-Transfer bus)

Select which section that your child is not taking.

Schedule

Wed, 28 August 2024

Student Name

CLICK IF NOT TAKING

05:57 am

Morning BUS 1

Home

223A COMPASSVALE WALK 223A SENGKANG 541223 (road side)

School

Afternoon BUS 1

01:52 pm

School

Home

131 SERANGOON AVENUE 3 16 CHILTERN PARK 556112 (shelter)

Schedule

Payment

Manage

August 2024

Sun	Mon	Tue	Wed	Thu	Fri	Sat
				1	2	3
4	5	6	7	8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	31

View child's bus schedule for a selected date.

Student Name

CLICK IF NOT TAKING

CANCEL NOT TAKING

05:57 am

Morning BUS 1

Home

223A COMPASSVALE WALK 223A SENGKANG 541223 (road side)

School

Afternoon BUS 1

01:52 pm

School

Home

131 SERANGOON AVENUE 3 16 CHILTERN PARK 556112 (shelter)

Please Contact Transport Office

Please inform Transport Office in case you wish to cancel your decision of Not Taking

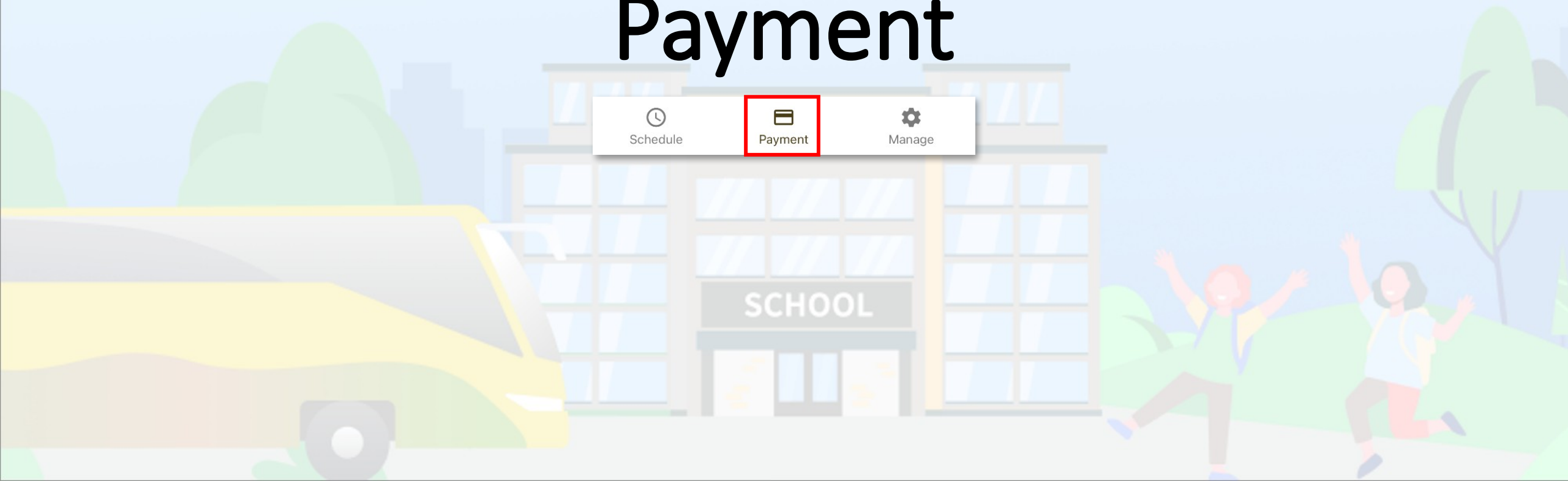
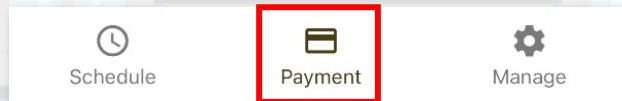
Call

Email

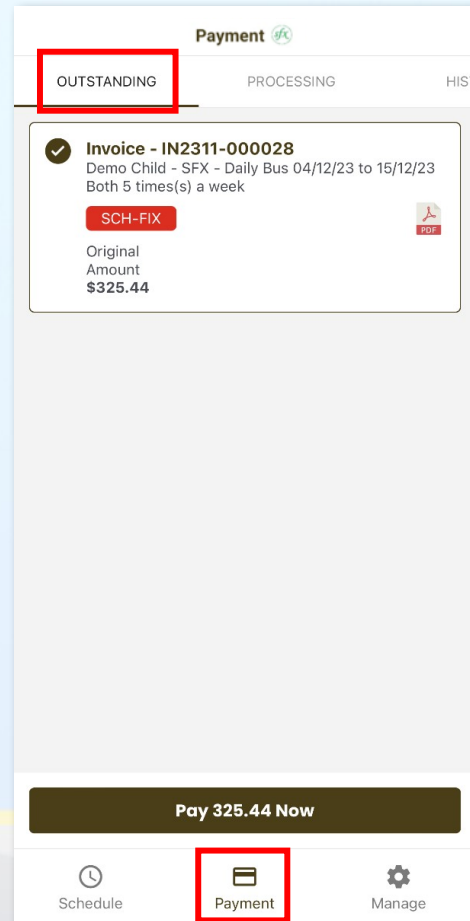
Please contact coordinator if you wish to cancel 'Not Taking'.

App Functions (Part 2)

Payment



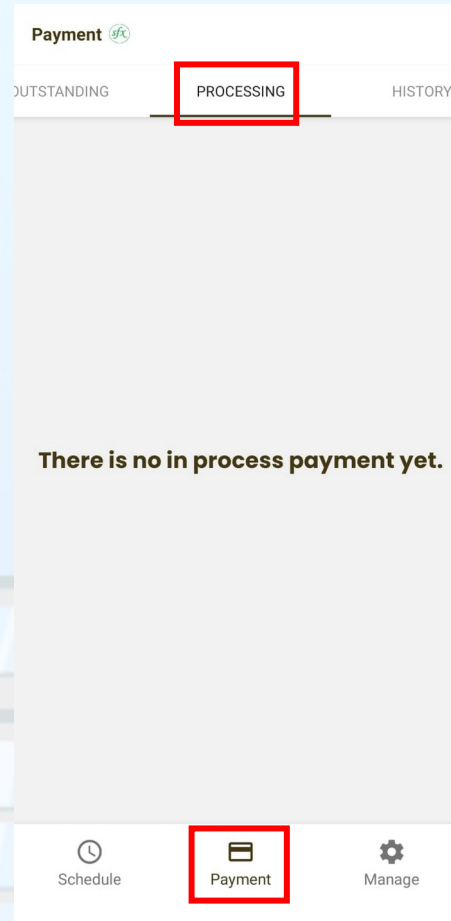
Payment



Outstanding:

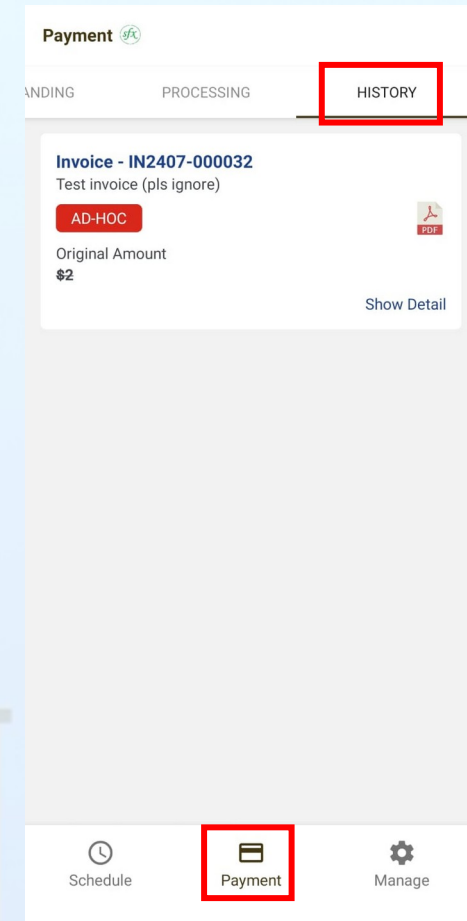
Review unpaid invoices.

Please request instruction video for payment from coordinator if you need.



Processing:

Check pending or interrupted payments.

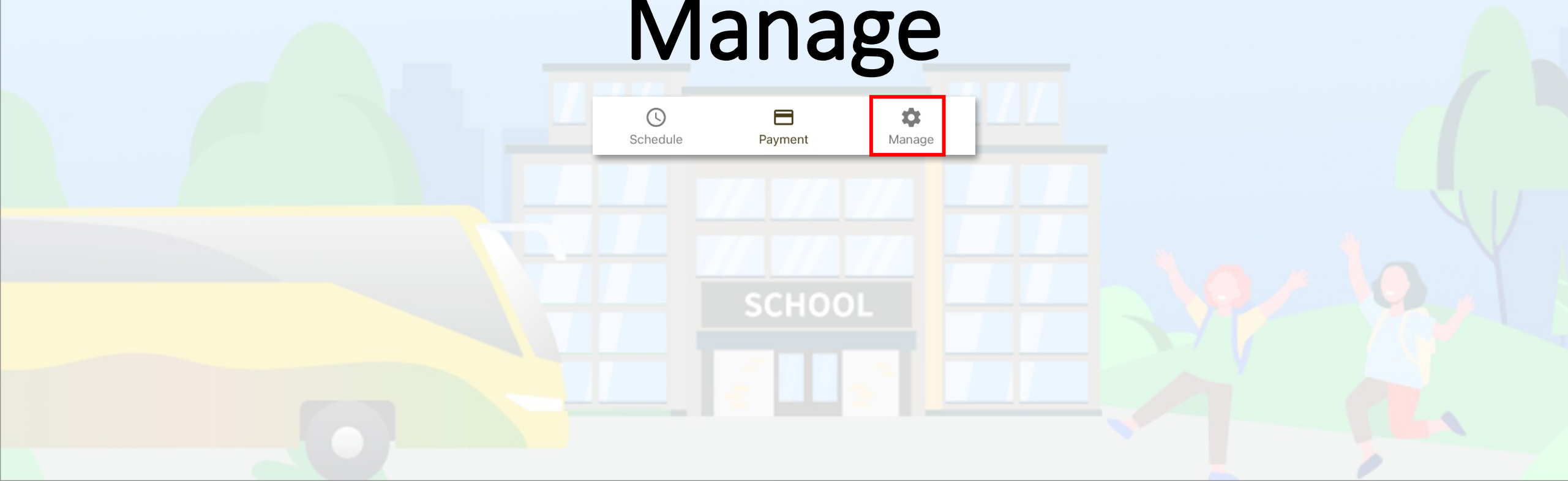
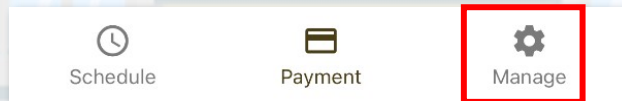


History:

View invoices that have been paid.

App Functions (Part 3)

Manage



Manage

Manage 



Edit my profile



Edit my profile: For parent to edit profile information.



Manage child



Manage child: Please refer to page 5.



Notification



Notification: Notifications regarding school bus service will be sent through this section.



Delete Account



Delete Account: Please DON'T click this unless your child is not taking our school bus anymore.



Terms & Policies



Terms & Policies: Terms & Conditions regarding school bus service.



Logout



Logout: Log out from current account.

v1.2.13



Schedule



Payment



Manage

SCHOOL

Thank You

