

TRAINING DIRECTORY

2026 / 2027

CET PROGRAMMES

DIPLOMA

Course	Duration	Training Dates	Assessment Dates
<u>Higher Diploma in Social Service</u>	18 months	Refer to our website for more details	

CERTIFICATE

Course	Duration	Training Dates	Assessment Dates
<u>Advanced Certificate in Social Service</u>	7 months	Refer to our website for more details	
<u>Advanced Certificate in Supported Employment</u>	3 months	Refer to our website for more details	
<u>Certificate in Para-Counselling in Community Setting</u>	3 months	Jul 2026 6, 9, 13, 16, 20, 23, 27 & 30 Jul Aug 2026 3, 6, 17, 20, 24, 27, & 31 Aug Sep 2026 3, 14, 21 & 24 Sep	Sep 2026 14, 21 & 24 Sep
<u>Professional Certificate in Casework</u>	7 days	Refer to our website for more details	

TRAINING DIRECTORY

2026 / 2027

CAREGIVING

TSC: Responsive Caregiving Approaches

Course

Proficiency Level

Modality

Training Dates

**Assessment
Dates**

Preparatory
Caregiver Training
Programme



TRAINING DIRECTORY

2026 / 2027

CHILDREN & YOUTH

TSC: Child Safety and Protection

Course	Proficiency Level	Modality	Training Dates	Assessment Dates
<u>Certificate in Residential Care for Children and Young Persons</u>				
<u>Child Abuse Reporting Guide (CARG) - E-Learning</u>				
<u>CPI Safety Intervention Foundation Programme</u>			29 June 2026 13 July 2026 17 Aug 2026 16 Nov 2026	29 June 2026 13 July 2026 17 Aug 2026 16 Nov 2026
<u>Implementing Trauma Informed Positive Behavioural Interventions and Supports for Children and Young Persons in Residential Care</u>			11-12 Aug'26 20-21 Jan'27	13 Aug 2026 22 Jan 2027
<u>Introduction to Child Protection Framework - E-Learning</u>				
<u>Introduction to Sector-Specific Screening Guide (SSSG) - E-Learning</u>				

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CHILDREN & YOUTH

TSC: Child Safety and Protection

Course	Proficiency Level	Modality	Training Dates	Assessment Dates
<u>Introduction to Trauma informed Positive Behavioural Interventions and Supports for Children and Young Persons in Residential Care</u>			18-19 June'26 20-21 Aug'26 12-13 Oct'26 19-20 Nov'26 18-19 Jan'27	25-26 June 26 27-28 Aug'26 19-20 Oct'26 26-27 Nov'26 25-26 Jan'27
<u>Integrated Structured Decision Making (SDM) and Partnering for Safety (PFS) for Out-of-Home Care (OHC) Case Management</u>			19-21 Aug 2026 17-19 Feb 2027	27-28 Aug 2026 25-26 Feb 2027
<u>Management of Family Violence: Talking to Children and Managing Abuse-related Disclosure</u>			25 June 2026 25 Jan 2027	26 June 2026 26 Jan 2027
<u>Safety Planning and Monitoring – A 5.5-Step Model</u>			28 Oct 2026 1 Feb 2027	29 Oct 2026 2 Feb 2027

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CHILDREN & YOUTH

TSC: Ethics, Values and Legislation

Course

Proficiency Level

Modality

Training Dates

**Assessment
Dates**

Ethical
Considerations when
Interacting with
Children



Ethical
Considerations when
Interacting with
Youths



TSC: Support Services to Children and Youths

Course

Proficiency Level

Modality

Training Dates

**Assessment
Dates**

Inhale Insights:
Understanding Youth
Vaping



Understanding Youth
Gaming – Reasons,
Risks and Responses



TRAINING DIRECTORY

2026 / 2027

CHILDREN & YOUTH

TSC: Youth Development

Course	Proficiency Level	Modality	Training Dates	Assessment Dates
<u>Apply Development Theories when Working with Children and Youths</u>			Async: 4 Aug'26 Training: 18-19 Aug'26	26 Aug 2026
			Async: 5 Jan'27 Training: 19-20 Jan'27	27 Jan 2027
<u>Certified User for Child and Adolescents Needs and Strengths (CANS)</u>			Async: 31 Aug 2026 Training: 14-15 Sep 2026 Asst: 21-22 Sep' 2026	
			Async: 1 Sep 2026 Training: 15-16 Oct 2026 Asst: 22-23 Oct 2026	
			Async: 2 Nov 2026 Training: 16-17 Nov 2026 Asst: 23-24 Nov 2026	
			Async: 31 Dec 2026 Training: 14-15 Jan 2027 Asst: 21-22 Jan 2027	
			Async: 18 Feb 2027 Training: 4-5 Mar 2027 Asst: 11-12 Mar 2027	

TRAINING DIRECTORY

2026 / 2027

CHILDREN & YOUTH

TSC: Youth Development

Course	Proficiency Level	Modality	Training Dates	Assessment Dates
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Certified User for
Youth Level of
Service/Case
Management
Inventory (YLS).



Async: 17 June 2026
Training: 1-2 July 2026
Asst: 15-16 July 2026

Async: 1 Sep 2026
Training: 15-16 Sep 2026
Asst: 22-23 Sep 2026

Async: 31 Dec 2026
Training: 14-15 Jan 2027
Asst: 21-22 Jan 2027

Counselling
Guidelines Training:
Working with Youth
with Sexual
Orientation and
Gender Issues



6-7 July 2026
7-8 Sep 2026
2-3 Nov 2026
11-12 Jan 2027

TRAINING DIRECTORY

2026 / 2027

CROSS SECTOR

TSC: Advocacy and Representation

Course

Proficiency Level

Modality

Training Dates

Assessment Dates

Inclusive Training Series:
Understanding and Working with People in Diverse Groups



17 - 19 Aug 2026

NA

TSC: Care Assistance

Course

Proficiency Level

Modality

Training Dates

Assessment Dates

Develop An Individualised Care Plan



15 - 16 Feb 2027

16 Feb 2027

TSC: Case and Care Planning

Course

Proficiency Level

Modality

Training Dates

Assessment Dates

Develop An Effective Case Management Plan



Async: 21 Sep 2026
Training: 5 - 6 Oct 2026

6 Oct 2026

Support Development of Case and Care Plans



Sync: 1 Oct 2026
Training 5 Oct 2026

19 - 20 Oct 2026

Leading An Effective Case Management Team



Async: 26 Oct 2026
Training: 9 - 10 Nov 2026

10 Nov 2026

TRAINING DIRECTORY

2026 / 2027

CROSS SECTOR

TSC: Case and Care Planning

Course

Proficiency Level

Modality

Training Dates

**Assessment
Dates**

Understanding Case
Management: A
Practical Guide



TSC: Casework Evaluation

Course

Proficiency Level

Modality

Training Dates

**Assessment
Dates**

Effective
Casework
Management:
Adapt Evaluation
Frameworks for
Casework
Outcomes



Async: 7 Jan'27
Training: 7 - 12 Jan'27

12 Jan 2027

How to Critically
Evaluate
Casework Practice



Async: 11 Aug'26
Training: 11 & 18 Aug
2026

18 Aug 2026

TRAINING DIRECTORY

2026 / 2027

CROSS SECTOR

TSC: Casework Intervention

Course	Proficiency Level	Modality	Training Dates	Assessment Dates
<u>Effective Casework Intervention: Adapt Theories and Techniques for Casework Outcomes</u>		 	Async: 18 Aug 2026 Training: 1 - 3 Sep 2026	17 - 18 Sep 2026

TSC: Collaborative Practices Across Disciplines and Sectors

Course	Proficiency Level	Modality	Training Dates	Assessment Dates
<u>Supervise Collaborative Practices Across Disciplines and Sectors</u>		 	Async: 14 Oct 2026 Training: 28 - 30 Oct 2026	16 - 17 Nov 2026

TSC: Community Partnership

Course	Proficiency Level	Modality	Training Dates	Assessment Dates
<u>Financial Planning for Low Income Clients</u>			19 Nov 2026	NA

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CROSS SECTOR

TSC: Diversity Awareness and Management

Course	Proficiency Level	Modality	Training Dates	Assessment Dates
<u>Cultural Competency: Engaging with and Bridging Across Differences</u>			4 - 5 Jun 2026	5 Jun 2026
<u>May I Help You? (Boleh Saya Bantu Anda?)- Conversational Malay for Social Service Practitioners</u>			7 - 9 Sep 2026	9 Sep 2026
<u>Promote Diversity and Inclusion in Social Work</u>			Async: 1 - 6 Oct 2026 Training: 1 & 6 Oct 2026	6 Oct 2026
<u>Understanding and Working with the Malay-Muslim Clients</u>			11 - 12 Jan 2027	12 Jan 2027

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CROSS SECTOR

TSC: Emergency Response and Crisis Management

Course

Proficiency Level

Modality

Training Dates

Assessment Dates

Implement
Emergency
Response and Crisis
Management Plan



Sync: 28 Aug 2026
Training: 31 Aug 2026

14 - 15 Sep
2026

TSC: Individualised Intervention Planning and Implementation

Course

Proficiency Level

Modality

Training Dates

Assessment Dates

Cognitive Behaviour
Therapy:
Introduction



20 - 21 Aug 2026

21 Aug 2026

TSC: Practice Supervision

Course

Proficiency Level

Modality

Training Dates

Assessment Dates

Effective Practice
Supervision for
Social Work
Supervisors



4 - 5 Nov 2026

17 & 19 Nov
2026

TRAINING DIRECTORY

2026 / 2027

CROSS SECTOR

TSC: Psychological Intervention

Course	Proficiency Level	Modality	Training Dates	Assessment Dates
<u>Cognitive Behaviour Therapy: Intermediate</u>			25 - 27 Nov 2026	27 Nov 2026

TSC: Psychological Practice

Course	Proficiency Level	Modality	Training Dates	Assessment Dates
<u>Motivational Interviewing: An Introduction for Social Service Practitioners</u>		 	12 - 13 Oct 2026	13 Oct 2026

TSC: Research into Professional Practice Translation

Course	Proficiency Level	Modality	Training Dates	Assessment Dates
<u>Practice Research in Social Work</u>			27 Nov 2026	27 Nov 2026

TRAINING DIRECTORY

2026 / 2027

CROSS SECTOR

TSC: Resilience and Self-care

Course	Proficiency Level	Modality	Training Dates	Assessment Dates
<u>Applying Self-Care Techniques for Social Service Professionals</u>		 	Sync: 21 Aug 2026 Training: 24 Aug 2026	NA
<u>Understanding and Supporting People in Journey of Loss and Grief</u>			24 - 25 Nov 2026	25 Nov 2026
<u>Resilience and Self-Care for Social Service Professionals</u>			12 - 13 Oct 2026	13 Oct 2026 28 - 29 Oct 2026
<u>Provide Support To Social Service Staff In Managing Stress and Burnout</u>		 	Async: 19 Feb 2027 Training: 22 Feb 2027	22 Feb 2027 2 - 3 Mar 2027

TSC: Social Service Programme Implementation

Course	Proficiency Level	Modality	Training Dates	Assessment Dates
<u>Empowerment E-module</u>			NA	NA

TRAINING DIRECTORY

2026 / 2027

CROSS SECTOR

TSC: Social Service Programme Development

Course	Proficiency Level	Modality	Training Dates	Assessment Dates
<u>Develop A Social Service Programme</u>			TBC	TBC
<u>Getting Started in the Social Service Sector</u>			NA	NA
<u>Understanding the Social Service Sector</u>			31 Jul 2026 12 Feb 2027	31 Jul 2026 12 Feb 2027

TSC: Stakeholder Management

Course	Proficiency Level	Modality	Training Dates	Assessment Dates
<u>Engage Stakeholders Effectively</u>			12 & 19 Oct 2026	19 Oct 2026 26 - 27 Oct 2026
<u>Manage Stakeholders Effectively</u>			2, 7, 14, 16 Oct 2026	30 Oct 2026

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CROSS SECTOR

TSC: Social Service Programme Evaluation

Course

Proficiency Level

Modality

Training Dates

**Assessment
Dates**

Evaluate a Social
Service
Programme



10 - 11 Jun 2026

23 - 24 Jun 2026

TRAINING DIRECTORY

2026 / 2027

DISABILITY

TSC: Early Intervention Principles and Practices

Course	Proficiency Level	Modality	Training Dates	Assessment Dates
<u>Early Intervention Practices, Principles and Interventions</u>	 			
<u>Mastering Observation and Documentation in Early Intervention Practice</u>	 			
<u>Navigating Singapore Disability Landscape</u>	 			

TSC: Reflexive Practice

Course	Proficiency Level	Modality	Training Dates	Assessment Dates
<u>Introduction to Reflective and Reflexive Practices</u>	 			

TRAINING DIRECTORY

2026 / 2027

DISABILITY

TSC: Support Service to Persons with Disabilities

Course	Proficiency Level	Modality	Training Dates	Assessment Dates
<u>Introduction to Care for Adults with Developmental Disabilities Presenting with Behavioural Problems and Mental Health Issues</u>			5-6 Oct 2026	7 Oct 2026
<u>Independent Travel Training for Professionals Supporting Persons with Disabilities</u>			Async: 2-16 June 2026 Training: 16-17 June 2026 Asst: 18 June 2026 Async: 13-27 Oct 2026 Training: 27-28 Oct 2026 Asst: 29 Oct 2026	
<u>Navigating Singapore Disability Landscape</u>				
<u>Use of Client Assessment Form-Revised for Adult Disability Services</u>				

TRAINING DIRECTORY

2026 / 2027

ELDERCARE

TSC: Learning Programme Design

Course

Proficiency Level

Modality

Training Dates

**Assessment
Dates**

Dispositions and
Training Styles for
Engaging Senior
Learners



Effective Teaching
Methods for
Engaging Senior
Learners



TSC: Learning Programme Delivery

Course

Proficiency Level

Modality

Training Dates

**Assessment
Dates**

Engaging Senior
Learners – A Guide
for Effective
Interactions



TRAINING DIRECTORY

2026 / 2027

FAMILY

TSC: Case and Care Planning

Course	Proficiency Level	Modality	Training Dates	Assessment Dates
<u>Case Master Action Planning.(CaseMAP).</u>				

TSC: Casework Intervention

Course	Proficiency Level	Modality	Training Dates	Assessment Dates
<u>Family & Adult Support Tool (FAST)- User</u>			4 May 2026 8 June 2026 6 July 2026 28 July 2026 31 Aug 2026 12 Oct 2026 19 Oct 2026 11 Jan 2027 8 Feb 2027	18-19 May'26 22-23 June'26 20-21 July'26 11-12 Aug'26 14-15 Sep'26 26-27 Oct'26 2-3 Nov'26 25-26 Jan'27 22-23 Feb'27

Management of Family Violence: Intervention in Family Violence Cases



11 Jun - 7 Aug 2026 (55 hours)
8 Oct - 25 Nov 2026 (55 hours)

Management of Family Violence: Introduction



8-9 June 2026
1-2 July 2026

10 June 2026
3 July 2026

Management of Family Violence: Supporting Clients in their Trauma Recovery.



11 Aug 2026
12 Aug 2026

TRAINING DIRECTORY

2026 / 2027

FAMILY

TSC: Intervention Implementation

Course

Proficiency Level

Modality

Training Dates

**Assessment
Dates**

Structured Decision
Making – Vulnerable
Adult Reporting
Guide (VARG)



Structured Decision
Making – Vulnerable
Adult Screening
Guide (VASG)



TRAINING DIRECTORY

2026 / 2027

LEADERSHIP

TSC: Self Management

Course	Proficiency Level	Modality	Training Dates	Assessment Dates
<u>Leading Self in Organisations</u>			2 Oct - 13 Oct 2026	

TSC: People Management

Course	Proficiency Level	Modality	Training Dates	Assessment Dates
<u>Leading People in Organisations</u>			Please refer to the website for latest schedule	
<u>Leading Teams in Organisations</u>			13 Aug - 1 Sep 2026	
<u>Leading Transformation in Organisations</u>			17 Aug - 4 Sep 2026	

TRAINING DIRECTORY

2026 / 2027

MANAGEMENT AND ORGANISATION DEVELOPMENT

TSC: Data Collection and Analysis

Course	Proficiency Level	Modality	Training Dates	Assessment Dates
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Data & AI Literacy ePrimer



TSC: Financial Management

Course	Proficiency Level	Modality	Training Dates	Assessment Dates
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Making \$ense I: An Introduction to Fund Raising



27 Aug 2026

27 Aug 2026

Making \$ense II: Fund-Raising Strategy Development



20 Nov 2026

20 Nov 2026

TSC: Fundraising and Sponsorships

Course	Proficiency Level	Modality	Training Dates	Assessment Dates
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Sustainable Fundraising Strategies for NPOs Playbook



TRAINING DIRECTORY

2026 / 2027

MANAGEMENT AND ORGANISATION DEVELOPMENT

TSC: People Management

Course	Proficiency Level	Modality	Training Dates	Assessment Dates
<u>Developing Effective Supervisory Skills</u>			16 July 2026 15 Sep 2026	17 July 2026 16 Sep 2026
<u>Developing Your Coaching and Mentoring Skills</u>			3 Aug 2026 26 Oct 2026	4 Aug 2026 27 Oct 2027
<u>Teambuilding and Leadership Development</u>			11 June 2026 24 Sep 2026	12 June 2026 25 Sep 2026

TRAINING DIRECTORY

2026 / 2027

MENTAL HEALTH

TSC: Psychological Intervention

Course

Proficiency Level

Modality

Training Dates

Assessment
Dates

Applied Suicide
Intervention Skills
Training (ASIST)



17 June 2026
8 July 2026
9 Sep 2026
14 Sep 2026
21 Sep 2026
11 Nov 2026
24 Nov 2026
2 Dec 2026
8 Dec 2026
13 Jan 2027
23 Feb 2027
3 Mar 2027

18 June 2026
9 July 2026
10 Sep 2026
15 Sep 2026
22 Sep 2026
12 Nov 2026
24 Nov 2026
3 Dec 2026
9 Dec 2026
14 Jan 2027
24 Feb 2027
4 Mar 2027

TSC: Resilience and Self Care

Course

Proficiency Level

Modality

Training Dates

Assessment
Dates

Psychological First
Aid+



23 - 24 May 2026

TRAINING DIRECTORY

2026 / 2027

VOLUNTEER DEVELOPMENT AND MANAGEMENT

TSC: Psychological Intervention

Course

Proficiency Level

Modality

Training Dates

**Assessment
Dates**

Volunteer
Continuity
Planning



TSC: Social Service Programme Implementation

Course

Proficiency Level

Modality

Training Dates

**Assessment
Dates**

Befriending 101
for Volunteers



TRAINING DIRECTORY

2026 / 2027

VOLUNTEER DEVELOPMENT AND MANAGEMENT

TSC: Volunteer Programme Management

Course	Proficiency Level	Modality	Training Dates	Assessment Dates
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Volunteer Management 101



TSC: Volunteer Recruitment

Course	Proficiency Level	Modality	Training Dates	Assessment Dates
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Volunteer Role Redesign



TSC: Volunteer Retention and Engagement

Course	Proficiency Level	Modality	Training Dates	Assessment Dates
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Design & Develop:
Crafting
Volunteers Roles
for Maximum
Impact



3 Sep 2026

NA

Plan & Strategise:
Enhancing
Volunteer
Engagement



16 July 2026

NA

Volunteer
Management
Practices: Connect,
Engage, Develop



Async: 9 - 23 Oct 2026
Day 1 F2F - 23 Oct 2026
Coaching: 30 Oct, 4, and 5 Nov 2026
Day 2 F2F: 13 Nov 2026