

YRSG is currently conducting a survey to gather insights into the employment journey of ex-offenders following their release. The survey will take approximately 20 minutes to complete. Media Research Consultants Pte Ltd has been appointed by us to conduct the survey.

If you have been invited to participate in this survey, you will receive an SMS message from us between May and November 2026. The SMS message, sent from the official Gov.sg sender ID, will include a survey link and personalised login ID for completing the survey online. You may also choose to complete the survey via a telephone call. Participation is voluntary and you will receive a voucher when the survey is completed and verified.

All responses received will be kept confidential and reported in a manner that cannot be linked to individuals. Individuals will not be identified in the study findings.

Who should I contact if I have questions regarding the survey?

If you have any enquiries about the survey or would like to verify the authenticity of a message or call regarding this survey, please contact Media Research Consultants from Monday to Saturday, 9am to 6pm (including public holidays) at 9047 8179. You may also refer to this set of [Frequently Asked Questions](#).

Protect yourself from scams

YRSG and Media Research Consultants will never ask you for your bank account or credit card details, NRIC numbers, SMS/email one-time passwords (OTPs), or Singpass login credentials. Call the 24/7 ScamShield Helpline at 1799 if you are unsure if something is a scam.

We thank all survey respondents for your time and valuable feedback provided.