

## **FAQ for Singapore Heritage Festival**

**(a)** What is the Singapore Heritage Festival?

The Singapore Heritage Festival (SHF) is the National Heritage Board's annual signature outreach programme. A festival for the people, by the people, SHF is a fun and meaningful celebration of Singapore's shared heritage and culture. SHF also brings together different individuals and communities to co-create programmes for the festival, thus strengthening community ownership over our shared heritage.

SHF was launched in 2004, and is currently in its 18<sup>th</sup> year. Over the years, the festival has offered Singaporeans a platform to explore and discover lesser-known aspects of Singapore's heritage and culture through specially-curated exhibitions, heritage trails, open houses, and more.

**(b)** Who can participate in the Singapore Heritage Festival?

We encourage Singaporeans from all walks of life to join us in various ways. Be it as a visitor participating in one of our physical tours or online programmes; a volunteer of SHF; communities and businesses who co-create programmes with us; or even individuals who share their stories and memories with us. To find out more, stay tuned to our [Festival Website](#) to discover our offerings this May 2021!

**(c)** Where will the Singapore Heritage Festival 2021 be held?

Due to the COVID-19 pandemic, we would like to assure you that your safety comes first. To spice things up, we've turned the Singapore Heritage Festival 2021 into a hybrid one. Our festival will be held both digitally and onsite. Some onsite activities include tours, storytelling and much more.

**(d)** I have enquiries or feedback that are not on this FAQ, how can I reach the SHF team?

We are happy to hear and answer your questions at [nhb\\_shf@nhb.gov.sg](mailto:nhb_shf@nhb.gov.sg)

## **FAQ for The People's Museum**

**(e)** What is The People's Museum?

As part of the Singapore Heritage Festival 2021, The People's Museum is a virtual showcase of items; memories; stories crowdsourced from members of the public, related to the topic of Singapore's history of healthcare. The intent of The People's Museum is to show how the everyday stories of everyday people are an important part of Singapore's social history of healthcare.

**(f)** How can I contribute to The People’s Museum?

You can contribute to The People’s Museum by sharing your stories and memories of care received at Singapore’s healthcare institutions.

If you have images of items such as photographs; illustrations; medical equipment; birth certificates or others related to your story or memory, please share them with us. We do not require the physical items.

Even if you do not have an item associated with your story, you’re still welcome to share your story with us!

**(g)** Is there a guideline for specific file types and sizes of my item?

File Type	Instructions	Limitations
Text	Type or paste into the response field in submissions template	500 words
Images	JPEG; PNG; GIF	5 MB per image

**(h)** How do I qualify to be a part of this project?

Anyone and everyone can participate in The People’s Museum project! Just simply ensure that your item/ story is related to our theme of *Singapore’s History of Healthcare*.

**(i)** Will all submissions be published on The People’s Museum website?

We will review all submissions and select relevant contributions to be a part of The People’s Museum, May 2021.

**(j)** Will I be paid if I contribute to this project?

We value your contribution to The People’s Museum and we welcome as many as submissions possible. However, this project is entirely voluntary and no remuneration will be provided.

**(k)** Is my data safe when I share them with SHF2021?

We are dedicated to protecting the privacy of all contributors involved in this program. We do not share any information regarding the contributor’s identities, locations or personal data.

We only request for one method of contacting contributors, should there be any clarifications required from the contributors.

**(l)** Do I need to create an account to share my story/ item?

No, you may simply fill in the submission template that can be accessed at this [Form.SG link](#).

**(m)** How do I upload my stories online?

Please access the submission template at this [Form.SG link](#). Email submissions will not be accepted.

**(n)** If the item does not belong to me (e.g: grandmother etc. or if someone passed away?), can I still contribute it?

Yes, you may contribute items which do not belong to yourself, but please indicate this in the Privacy Terms & Conditions section of the submission template.

**(o)** Any other things to note?

Share your stories in text and/or image form. Your stories may be used in the National Heritage Board's publications, exhibitions and social media. Stories contributed by users of this website reflect the views and opinions of individual contributors or third parties and do not represent the NHB's views.