The Purple Parade 2026

Haze Contingency & Event FAQ

Prepared by: **The Purple Parade Team**

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Official Website: purpleparade.sg

For further enquiries, kindly contact joinus@purpleparade.sg

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General Event FAQ

Event Postponement & New Schedule

In view of the current unpredictable haze situation and concerns about air quality, we have made the difficult decision to postpone The Purple Parade 2026, originally scheduled for 24 October 2026, to the first half of 2027.

This decision was made after careful consideration, with the safety and well-being of all our participants as our priority, especially persons with disabilities (PwDs) and their caregivers, some of whom may be more vulnerable to the effects of the haze.

Has a new event date been confirmed?

The new event date has yet to be confirmed as we review the arrangements. We will share updates through The Purple Parade's official website and social media channels as soon as they are available. In the meantime, please visit purpleparade.sg or follow us on social media for the latest announcements and confirmed updates.

Will the event still take place at the same venue?

Venue arrangements are still under review. We will share further updates through The Purple Parade's website and social media platforms once the details are confirmed.

When is The Purple Parade likely to take place next? Will there be another Purple Parade in 2027?

We are working towards holding The Purple Parade in the first half of 2027. The exact date and venue have yet to be confirmed. There will be one edition of The Purple Parade in 2027. We appreciate your patience as we work through the arrangements.

What will happen to the carnival vouchers I have already purchased? Can I get a refund?

All carnival coupons purchased for The Purple Parade 2026 will remain valid for use at the next Purple Parade in 2027. We encourage you to retain your coupons and use them at the rescheduled event.

If you are unable to attend the next Purple Parade, you may request a refund for your unused coupons by contacting AXS directly via the following channels:

- Email: cs@axs.com.sg
- Phone: 6560 2727

AXS Call Centre operating hours:

- Monday to Friday: 8.30am to 8.30pm
- Saturday, Sunday and Public Holidays: 8.30am to 6.00pm

Please note that AXS may require supporting documents as part of their verification process for refund requests.

Please also note that refund requests for e-coupons must be submitted by **31 December 2026.** We kindly seek your understanding that requests received after this date cannot be accommodated.

How can we continue to support The Purple Parade movement?

The Purple Parade movement goes beyond a single event. You can continue to pledge your support by organising inclusive activities and activations in your workplaces, schools and communities to promote awareness and celebrate the abilities of persons with disabilities.

Throughout the year, we also organise disability awareness workshops and dialogues to encourage greater understanding and inclusion. Follow us on our social media channels for more information on upcoming activities and how you can get involved.

Visit purpleparade.sg/purple-activations/ to learn more about the movement. We look forward to continuing this journey with you in 2027 as we work together to build a more inclusive society.

Why was the decision made to postpone the event? Why not move it indoors instead?

We understand that many participants and supporters were looking forward to The Purple Parade on 24 October 2026.

We considered the available options carefully, including the feasibility of moving the event indoors. However, given the scale and complexity of the event, as well as venue availability and logistical requirements, an indoor arrangement that would allow us to deliver the event safely and meaningfully could not be confirmed in a short period of time.

After careful consideration, we decided that postponing the event to the first half of 2027 would be the more responsible course of action. This allows us to prioritise the well-being of our participants, especially persons with disabilities and their caregivers, while working towards delivering a meaningful and inclusive event.

Will there be an official announcement that we can share with our members and supporters?

Yes. Please refer to The Purple Parade's website at purpleparade.sg or follow us on social media for the latest announcements and confirmed updates. We encourage you to share the official announcement with your members and supporters to ensure that everyone receives consistent and accurate information.

We have signed up for a campaign activation. Can we still proceed with our plans?

Yes. Schools and organisations that have signed up for campaign activations are welcome to proceed with their planned activities. While The Purple Parade event has been postponed, we encourage you to continue promoting awareness and celebrating the abilities of persons with disabilities within your schools, workplaces and communities.

Will The Purple Parade still provide campaign activation kits?

Yes. We will continue to arrange for campaign activation kits to be made available to participating schools and organisations as far as possible. Our team will follow up on the arrangements and share further details on the collection or distribution of the kits. More information is available via this website- https://purpleparade.sg/purple-activations/. Thank you for your continued support in advancing inclusion beyond the main event. If you need further assistance, please contact joinus@purpleparade.sg

FAQ for Carnival Coupon Holders

1.Why has The Purple Parade 2026 been postponed?

In view of the current unpredictable haze situation and concerns about air quality, we have made the difficult decision to postpone The Purple Parade 2026, originally scheduled for 24 October 2026, to the first half of 2027.

This decision was made after careful consideration, with the safety and well-being of all our participants as our priority, especially persons with disabilities (PwDs) and their caregivers, some of whom may be more vulnerable to the effects of the haze.

2.What happens to the carnival coupons I have already purchased? Can I get a refund?

All carnival coupons purchased for The Purple Parade 2026 will remain valid for use at the next Purple Parade in 2027. We encourage you to retain your coupons and use them at the rescheduled event.

If you are unable to attend the next Purple Parade, you may request a refund for your unused coupons by contacting AXS directly via the following channels:

- Email: cs@axs.com.sg
- Phone: 6560 2727

AXS Call Centre operating hours:

- Monday to Friday: 8.30am to 8.30pm
- Saturday, Sunday and Public Holidays: 8.30am to 6.00pm

Please note that AXS may require supporting documents as part of their verification process for refund requests.

Please also note that refund requests for e-coupons must be submitted by **31 December 2026.** We kindly seek your understanding that requests received after this date cannot be accommodated.

3. What happens to the merchandise I have already purchased? Can I get a refund?

We regret that refunds are not available for merchandise purchased for The Purple Parade 2026.

Your merchandise can still be used or enjoyed at the next Purple Parade in 2027. We encourage you to keep your items and join us in celebrating inclusion and the abilities of persons with disabilities at the rescheduled event.

4. When will the next Purple Parade take place?

We are working towards holding The Purple Parade in the first half of 2027. The exact date and venue have yet to be confirmed.

Please follow The Purple Parade's official communication channels for the latest announcements and updates.

5. How can I get updates on the next Purple Parade?

Please follow The Purple Parade's official social media channels and visit our website at purpleparade.sg for announcements and confirmed updates.

Thank you for your support and understanding. We look forward to celebrating inclusion and the abilities of persons with disabilities with you again in 2027.

FAQ for Carnival Booth Partners

1. Why has The Purple Parade 2026 been postponed?

In view of the current unpredictable haze situation and concerns about air quality, we have made the difficult decision to postpone The Purple Parade 2026, originally scheduled for 24 October 2026, to the first half of 2027.

This decision was made after careful consideration, with the safety and well-being of all our participants as our priority, especially persons with disabilities (PwDs) and their caregivers, some of whom may be more vulnerable to the effects of the haze.

2. Is the entire event postponed, including the Carnival?

Yes. The postponement applies to the entire event, including the Carnival, Concert, Contingent March and all other planned activities on 24 October 2026.

We look forward to working with our partners to bring the Purple Parade community together again in the first half of 2027.

3. When will the new event date be announced?

We are working towards holding The Purple Parade in the first half of 2027. The exact date has yet to be confirmed.

The organising team will reach out to all carnival partners and keep all informed of the new event date once announced.

4. Will the Carnival take place at the same venue?

Venue arrangements are still under review. We will provide further updates on the venue and booth arrangements once they have been confirmed.

Booth Registration and Participation

5. Will our existing booth registration remain valid for 2027?

We appreciate your commitment to participating in The Purple Parade 2026. Once the new event date and arrangements have been confirmed, we will contact existing carnival partners to reconfirm their participation for 2027.

6. Do we need to submit a new booth application?

There is no need to submit a new application at this stage. Please retain your existing registration records and await further instructions from The Purple Parade team.

Once the new event arrangements have been finalised, we will advise existing partners on the next steps, including whether any updated information or documentation is required.

7. What if our organisation is unable to participate on the new date?

We understand that the revised date may affect your organisation's availability, staffing and operational plans.

Once the new date is confirmed, please inform The Purple Parade team if your organisation is unable to participate. We will review your situation and advise on the next steps.

We appreciate your early communication, as this will help us plan the Carnival and manage booth allocations accordingly.

8. Will we retain the same booth location and setup?

Booth allocations and layout arrangements will be reviewed as part of the planning for the rescheduled event. We will communicate the updated arrangements once the venue and Carnival layout have been confirmed.

Products, Stock and Preparations

9. We have already prepared products, merchandise or promotional materials for the Carnival. What should we do?

We understand that partners may have already invested time and resources in preparing products, merchandise, promotional materials and other items for the original event date.

We encourage you to retain these items where possible and hold off on making significant additional event-related commitments until further details are available.

10. What should we do if we have already purchased ingredients or food supplies? Will there be any reimbursement for perishable items purchased for the original event date?

You may wish to explore whether the ingredients and perishable items purchased for the original event can be used for other events or purposes, where possible to minimise wastage.

11. Can we continue using the promotional materials prepared for the original event?

You may retain your existing promotional materials for now. However, please review any materials that include the original event date or venue before using them for future promotions.

Manpower and Logistics

12. What if we have already arranged staff, volunteers or external vendors for 24 October?

We understand that partners may have made manpower and logistical arrangements for the original event date.

We encourage partners to inform their respective staff, volunteers and service providers of the postponement and review any existing arrangements.

Communication and Updates

13. How will Carnival partners receive updates on the rescheduled event?

The Purple Parade team will continue to communicate important updates through email and the Carnival WhatsApp Community.

We encourage partners to remain in the WhatsApp Community for the latest announcements.

FAQ for Contingent Participants

1. Why has The Purple Parade 2026 been postponed?

In view of the current unpredictable haze situation and concerns about air quality, we have made the difficult decision to postpone The Purple Parade 2026, originally scheduled for 24 October 2026, to the first half of 2027.

This decision was made after careful consideration, with the safety and well-being of all our participants as our priority, especially persons with disabilities (PwDs) and their caregivers, some of whom may be more vulnerable to the effects of the haze.

2. When will the new date for The Purple Parade be announced?

We are working towards holding The Purple Parade in the first half of 2027. The exact date is still being finalised, and we will share an update through our official communication channels once it is confirmed. Thank you for your patience and understanding.

3. Will our existing registration automatically be carried over to the new date?

Yes, your existing registration will remain valid for The Purple Parade in 2027. We appreciate the time and effort you have invested in preparing for this year’s event and look forward to having you join us in 2027.

4. Do we need to register again or resubmit our contingent details?

Once the new event date is confirmed, we will contact all organisations that registered for The Purple Parade 2026 to seek confirmation of their participation in 2027. Please be assured that priority will be given to organisations registered in 2026, with slots reserved for them for the next parade. We will share further instructions on the confirmation process in due course.

5. What if our organisation is unable to participate on the new date?

We understand that the revised date may affect your organisation's availability and arrangements. Once the new date is confirmed, we will reach out to existing contingent groups to review their participation.

6. If we originally registered as a joint contingent, can we change our pairing or participate separately?

We understand that the postponement may affect arrangements between joint contingent partners. Once the new date is confirmed, we will review requests to change pairings or participate separately, subject to the event's arrangements and available capacity. Please inform The Purple Parade team of any proposed changes, and we will advise you on the next steps.

7. If we have already printed our shirts for the Contingent March, what should we do?

We understand that many organisations may have already invested time and resources in preparing their contingent shirts. The good news is that the shirts will not go to waste — you are welcome to wear them at The Purple Parade 2027. We encourage you to hold on to them and look forward to seeing you in them at the rescheduled event!

We will share further updates on any changes to the contingent requirements once the arrangements for the new date are confirmed.

8. We have already booked buses. Will there be any reimbursement for cancellation or postponement charges?

We understand that the postponement may result in additional costs for organisations that have already made transport arrangements. Unfortunately, we are unable to provide reimbursements for any cancellation or postponement charges incurred. We encourage you to check with your transport provider on the applicable cancellation, rescheduling, or credit options available to you.

We apologise for the inconvenience and appreciate your understanding.

9. Will the contingent contests still proceed on the new date?

We are reviewing the arrangements for the contingent contests as part of the overall event planning. Further details, including whether the contests will proceed and any changes to the format, will be communicated once confirmed.

10. Will the contest themes remain unchanged?

The contest arrangements, including the themes and requirements, are being reviewed in light of the postponement. We will provide an update to participating organisations once the details have been confirmed. In the meantime, we encourage you to hold off on making significant additional commitments until further guidance is available.

11. If we have already prepared costumes or props based on the original theme, can we still use them?

We appreciate the time, effort and resources that organisations have invested in preparing their costumes and props. We encourage you to retain these items for now. We will provide further guidance on the contest themes and requirements once the arrangements for the new date are confirmed.

FAQ for Concert Performers

1. Why has The Purple Parade 2026 been postponed?

In view of the current unpredictable haze situation and concerns about air quality, we have made the difficult decision to postpone The Purple Parade 2026, originally scheduled for 24 October 2026, to the first half of 2027.

This decision was made after careful consideration, with the safety and well-being of all our participants as our priority, especially persons with disabilities (PwDs) and their caregivers, some of whom may be more vulnerable to the effects of the haze.

2. Is the entire event postponed, including the Concert?

Yes. The postponement applies to the entire event, including the Concert, Contingent March, Carnival and all other planned activities on 24 October 2026.

We understand that many groups and partners have invested considerable time and effort in their preparations. The Organising Committee will work with the relevant participating groups as we make arrangements for the rescheduled event.

3. Has a new event date been confirmed?

The new event date has yet to be confirmed. We are working towards holding The Purple Parade in the first half of 2027 and will share further updates through our official communication channels once the date and arrangements have been finalised.

Thank you for your patience as we work through the necessary planning and coordination.

4. Will the event still take place at the same venue?

Venue arrangements for the rescheduled event are still under review. As the new date is being finalised, we will also assess the venue and logistical requirements to ensure that the event can be delivered safely and meaningfully.

We will share further updates through The Purple Parade’s official communication channels once the arrangements have been confirmed.

5. Will our group still be performing on the rescheduled date?

Existing performers will be prioritised for the 2027 programme, as we value the time, effort and commitment each group has invested in preparing for The Purple Parade 2026.

Once the new event date has been confirmed, our team will reach out to all existing performers to reconfirm their availability and discuss the next steps. We look forward to working with you to bring the Concert to life in 2027.

6. Will we need to reconfirm our availability for the new date?

Yes. Once the new event date has been confirmed, our team will contact all existing performers to reconfirm their availability. Existing performers will be prioritised for the 2027 programme, subject to reconfirmation of their availability.

There is no need to take any action regarding your participation at this stage. We will provide further instructions once the new arrangements have been finalised.

7. What happens if some of our performers are unavailable on the new date?

We understand that the change in date may affect the availability of performers, particularly those with existing commitments or arrangements that are difficult to change.

Please inform your designated The Purple Parade representative if your group anticipates any changes to its lineup or availability. Our team will work with you to understand the changes and discuss the next steps. While existing performers will be prioritised for the 2027 programme, participation will need to be reconfirmed based on availability.

8. Do we need to make any changes to our current performance preparations?

No immediate changes are required at this stage. We encourage groups to retain their existing preparations and hold off on making significant additional event-related commitments until further updates are provided.

All Concert rehearsals are suspended until further notice. Our team will inform participating groups of the revised rehearsal schedule and any required next steps once the new event date and programme arrangements have been confirmed.

9. What happens to existing transport, accommodation or other arrangements?

We understand that some groups may have already made transport, accommodation and other logistical arrangements for the original event date, and that the postponement may result in additional costs.

Please contact your respective service providers directly to enquire about rescheduling, cancellation or credit options, and any applicable charges. We encourage you to retain your booking records and receipts for reference.

Please note that transport cancellation, rescheduling and other related costs incurred as a result of the postponement will not be reimbursed by The Purple Parade. We appreciate your understanding.

FAQ for Volunteers

1. Why has The Purple Parade 2026 been postponed?

In view of the current unpredictable haze situation and concerns about air quality, we have made the difficult decision to postpone The Purple Parade 2026, originally scheduled for 24 October 2026, to the first half of 2027.

This decision was made after careful consideration, with the safety and well-being of all our participants as our priority, especially persons with disabilities (PwDs) and their caregivers, some of whom may be more vulnerable to the effects of the haze.

We sincerely appreciate the time and effort our volunteers have invested in preparing for the event and thank you for your understanding.

2. When will the new event date and venue be announced?

We are working towards holding The Purple Parade in the first half of 2027. The exact date and venue have yet to be confirmed.

We will share updates through The Purple Parade's official communication channels and contact registered volunteers directly when further arrangements are available.

3. Why was the postponement announced only now?

We understand that the announcement comes close to the original event date and may cause inconvenience to volunteers who have already made arrangements.

The Organising Committee has been monitoring the evolving haze situation and carefully considering its implications for the event. Given the uncertainty surrounding air quality and our responsibility to safeguard the well-being of everyone involved, we made the difficult decision to postpone the event after careful consideration.

We recognise that this may affect your plans and appreciate your understanding as we work towards bringing the Purple Parade community together again in 2027.

4. Will my current volunteer registration remain valid, or do I need to register again?

There is no need to register again at this stage. We will contact registered volunteers once the new event date has been confirmed to reconfirm their availability and participation.

Please retain your existing registration details and await further instructions from our team.

5. Will I still be deployed for The Purple Parade? Will I retain my current volunteer role?

We hope to retain our existing pool of volunteers for the rescheduled event and appreciate your continued support.

However, volunteer roles and deployment arrangements may need to be reviewed based on the revised event date, programme and operational requirements. We will share further details and reconfirm individual deployments once the new arrangements have been finalised.

6. Will the volunteer roles, duties, reporting times and shift schedules remain the same?

These arrangements are still under review. While we will endeavour to retain existing deployment arrangements where possible, reporting times, duties, shifts and reporting officers may change depending on the revised event programme and operational needs.

We will communicate the updated deployment details to volunteers once they are confirmed.

7. Will there be a new volunteer briefing? Do I need to attend another briefing?

We will review the briefing arrangements in light of the rescheduled event. If a new briefing or refresher session is required, we will inform volunteers of the details, including the date, time and attendance requirements.

In the meantime, please await further instructions from our team.

8. Do I need to reconfirm my availability when the new date is announced?

Yes. Once the new date is confirmed, we will contact registered volunteers to reconfirm their availability. This will help us plan the volunteer deployment and ensure that each role is adequately supported.

Please look out for our communication and respond by the stated deadline so that we can make the necessary arrangements.

9. What if I am unavailable on the rescheduled date, or need to change my availability or assigned shift?

We understand that the revised date may conflict with existing personal or work commitments.

If you are unable to volunteer on the new date, please inform your designated volunteer lead or The Purple Parade team when availability is reconfirmed. If you need to change your availability or assigned shift, please let us know as early as possible so that we can review the deployment arrangements.

We appreciate your honesty and understanding as we work to ensure adequate volunteer coverage for the event.

10. Can I swap shifts or volunteer roles with another volunteer?

Please remain in your currently assigned shift and volunteer role for now, as deployment arrangements are still being reviewed.

Once the revised arrangements are confirmed, your respective volunteer lead will communicate any necessary updates. If you have any questions or need to make changes to your assignment, please check with your volunteer lead before making any changes independently.

11. Will my volunteer hours or participation record be affected by the postponement?

The postponement does not change the record of volunteer hours you have already completed. However, volunteer hours for the rescheduled event will depend on your actual participation and the applicable recording arrangements.

If you require confirmation of your existing volunteer hours or have questions about your participation record, please contact The Purple Parade team.

12. I have already collected my Purple Parade T-shirt. What should I do with it? Will I need a new one?

Please keep your existing Purple Parade T-shirt, as it may still be used for the rescheduled event in 2027. There is no need to return it at this stage.

13. What should I do if my Purple Parade T-shirt is lost or damaged before the rescheduled event?

If your T-shirt is lost or damaged, please inform your designated volunteer lead or contact The Purple Parade team for advice. Replacement arrangements, including availability and collection details, will be reviewed closer to the rescheduled event.

We are unable to confirm replacement availability at this stage, but we will provide further guidance when the volunteer arrangements are finalised.

14. I am a Volunteer Leader. Should I continue with my current responsibilities?

Thank you for your leadership and support. At this stage, please pause event-specific coordination that depends on the original event date, including final deployment arrangements and event-day briefings.

You may continue to keep in touch with the staff in charge and share the official postponement announcement. Please avoid confirming new deployment details or making commitments on behalf of the Organising Committee until further instructions are provided.

We will update Volunteer Leaders on the revised coordination arrangements and next steps once more information is available.

15. Will there be any changes to the event programme or volunteer activities?

The event programme and operational arrangements are being reviewed as part of the postponement process. Any changes that affect volunteer duties, activity locations or deployment requirements will be communicated once confirmed.

16. When can I expect confirmation of the new arrangements?

We will share updates as soon as the new event date, venue and relevant operational arrangements have been confirmed.

Volunteers will be contacted directly when their availability needs to be reconfirmed or when action is required. Please follow The Purple Parade's official communication channels for announcements and confirmed updates.

17. Who should I contact if I have questions or can no longer commit?

Please reach out to your designated volunteer lead or your existing The Purple Parade contact through the current communication channels.

If your availability has changed or you are unable to participate in 2027, please let us know as early as possible so that we can plan the volunteer deployment accordingly. Thank you for your time, commitment and continued support for The Purple Parade movement.